

SUREPAY PLAN

An easy way to pay!

The City of Mesa offers an automatic payment plan that provides the convenience of having your utility bill paid directly by your financial institution at no cost to you—it's called **SurePAY**.

With **SurePAY**, your financial institution withdraws the payment automatically each month from your checking, savings, or credit card account.

You will continue to receive your statement by mail. It will identify you as a **SurePAY** customer. Approximately 19 days after your bill date, your payment will be deducted from your checking, savings, or credit card account.

To request the **SurePAY** authorization agreement form, logon to:
www.mesaaz.gov/custserv/surepay.aspx
 or contact Customer Service Operations at 480.644.2221, toll free 866.406.9659.

Your utility bill can be paid Online via credit card or personal check through **My Utility Account**, or mailed to our P.O. Box address.

Your Customer Account Number and Bill Date

 Mail Payment:
 PO Box 1878
 Mesa AZ 85211-1878

(480) 644-2221
 (866) 406-9659 (Toll Free)
 Pay Online: www.cityofmesa.org

Account Number: **200000-300000**
 Bill Date: **01/10/08**
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Water

Meter Number	Register Type	Current Read Date	Current Reading	Previous Read Date	Previous Reading	Number of Days	Read Difference	Multiplier	Billed 1000 Gallons
801	WTR	01/09/08	295	12/07/07	287	33	8	1.000	8

801 Connection Size Service Charge\$10.78
 W1.1 Residential Western Zone\$17.28
 State Superfund Water Use Tax\$0.05
 Total Taxes\$2.26
 Total Water Charges\$30.37



Waste Water

S1.1 Minimum Charge\$9.43
 S1.1 Residential Inside City\$21.81
 Total Waste Water Charges\$31.24

Residential wastewater charges are based on 90% of your average winter water usage. A new average is computed each April using the three lowest bill months from December, January, February, and March.



Solid Waste

R1.2 RES 90 Gal Trash/Recycle Svc (1.00 Units)\$22.66
 Household Hazardous Waste Fee (1.00 Units)\$4.47
 Total Solid Waste Charges\$23.13



Other Fees

Federal Environmental Compliance on 01/10/08\$1.50
 Total Taxes\$1.12
 Total Other Charges\$1.62



Payments & Adjustments

Payment on 12/28/07. Thank You.....\$81.68-
 Total Payments and Adjustments\$81.68-

Payments & Adjustments:
Indicates any payments or adjustments that have been made to your account during this billing cycle.

Change Mailing Address:

Downtown Mesa Business Office East Mesa Business Office
 55 North Center Street 6935 East Decatur Street
 Mesa, AZ 85201 Mesa, AZ 85207
 Monday - Friday Monday - Friday
 (7:30 a.m. - 5:00 p.m.) (8:00 a.m. - 5:00 p.m.)

Back of Payment Stub:

Change your address or find our business office locations.

Water / Waste Water / Solid Waste Service:

Contains serial number of the meter serving your account, the meter type, date your current and previous month readings were taken, the recorded meter readings for those dates, the number of days in the billing cycle, the difference between the read amounts and the amount of usage being billed. (If you have gas and/or electric service, a breakdown of charges would be seen in this area as well.)

Program fees and miscellaneous charges such as deposits and late fees display in the **Other Fees** section of the bill.