

## CR-05 - Goals and Outcomes

### **Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)**

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

Major CDBG initiatives completed by the City of Mesa last year include creation of a MBE/WBE directory and provision of two fair housing trainings. The City of Mesa contracted with the East Valley Hispanic Chamber of Commerce to develop the Minority and Women-Owned Business Directory. This free online directory provides notification regarding construction and other procurement opportunities within Mesa. During the FY 17/18, the Chamber and the City's purchasing department will be developing a business certification process which will allow for increased procurement opportunities within Mesa.

Fair housing trainings conducted by the City of Mesa during FY 16/17 included:

- ADA and Fair Housing - Accessibility from the perspective of deaf and blind persons was the objective of this training. Discussions regarding the design and rehabilitation of both single- and multifamily housing were offered to over 44 participants.
- Affirmatively Furthering Fair Housing - In response to the opening of the City of Mesa Housing Authority's wait list, this joint training sponsored by the City of Mesa and the Arizona Fair Housing Center provided participants guidance and direction on affirmative fair housing marketing requirements.

Through its HOME program, the City of Mesa implemented several actions resulting in higher levels of due diligence for both project delivery goals and federal compliance. Additionally, these activities streamlined department operations and increased the City's ability to leverage funding and resources, in turn allowing the department to provide a greater level of technical assistance. Specific actions implemented over the last program year include:

- Creation of policies and procedures to comply with the 2013 New HOME Final Rule;
- Creation of programmatic guidelines for each HOME activity, including CHDO projects, rental housing development, for-sale housing development, the homebuyer assistance program, and LIHTC projects. The department also enhanced its monitoring tools and processes;
- Increased program capacity by hiring additional personnel to manage the program, which now has two (2) experienced certified risk

assessors and a program manager who brings several years of experience as a CDBG/HOME program manager, real estate developer, and homebuilder.

- Creation of new risk assessment and underwriting tools for programs and activities including proforma modeling, assumption limits, subsidy layering, more in-depth applications and enhanced support documentation, and project loan briefing for reporting risk assessment findings.
- Revised legal agreements and online forms and exhibits to make it easier for developers and applicants to access required forms; and
- Creation of a collaborative monthly meeting group with ADOH for LIHTC projects to better align city/state project goals and outcomes for these projects.

Through the ESG program, the City of Mesa worked with the Maricopa County Continuum of Care to streamline processes and efforts to provide services to the homeless in a more strategic and efficient manner. The City works with several Continuum workgroups such as Coordinated Entry, Planning, and ESG Committees to align processes.

The City provided funding for local homeless shelter facilities to provide emergency and transitional shelter, and funding for a local collaborative to provide rapid rehousing services. Mesa also became part of a joint monitoring effort with other cities in Maricopa County to streamline the process and adopted Maricopa County's ESG monitoring tool.

**Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)**

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

| Goal   | Category                          | Source / Amount          | Indicator  | Unit of Measure     | Expected – Strategic Plan | Actual – Strategic Plan | Percent Complete | Expected – Program Year | Actual – Program Year | Percent Complete |
|--|-----------------------------------|--------------------------|--|---------------------|---------------------------|-------------------------|------------------|-------------------------|-----------------------|------------------|
| Economic Growth and Workforce Development Investme | Non-Housing Community Development | CDBG: \$                 | Facade treatment/business building rehabilitation                        | Business            | 3                         | 0                       | 0.00%            |                         |                       |                  |
| Economic Growth and Workforce Development Investme | Non-Housing Community Development | CDBG: \$                 | Jobs created/retained  | Jobs                | 0                         | 0                       |                  | 6                       | 0                     | 0.00%            |
| Economic Growth and Workforce Development Investme | Non-Housing Community Development | CDBG: \$                 | Businesses assisted  | Businesses Assisted | 0                         | 0                       |                  | 60                      | 0                     | 0.00%            |
| Emergency Shelter Operation                        | Homeless                          | CDBG: \$193920 / ESG: \$ | Public service activities other than Low/Moderate Income Housing Benefit | Persons Assisted    | 0                         | 462                     |                  | 0                       | 462                   |                  |
| Emergency Shelter Operation                        | Homeless                          | CDBG: \$193920 / ESG: \$ | Public service activities for Low/Moderate Income Housing Benefit        | Households Assisted | 80                        | 0                       | 0.00%            |                         |                       |                  |
| Emergency Shelter Operation                        | Homeless                          | CDBG: \$193920 / ESG: \$ | Tenant-based rental assistance / Rapid Rehousing                         | Households Assisted | 202                       | 0                       | 0.00%            | 104                     | 0                     | 0.00%            |

|                                      |                                   |                          |  |                        |     |      |        |      |      |         |
|--------------------------------------|-----------------------------------|--------------------------|--|------------------------|-----|------|--------|------|------|---------|
| Emergency Shelter Operation          | Homeless                          | CDBG: \$193920 / ESG: \$ | Homeless Person Overnight Shelter  | Persons Assisted       | 409 | 0    | 0.00%  | 1755 | 0    | 0.00%   |
| Emergency Shelter Operation          | Homeless                          | CDBG: \$193920 / ESG: \$ | Overnight/Emergency Shelter/Transitional Housing Beds added              | Beds                   | 16  | 0    | 0.00%  |      |      |         |
| Homeownership Assistance             | Affordable Housing                | HOME: \$                 | Direct Financial Assistance to Homebuyers                                | Households Assisted    | 5   | 0    | 0.00%  | 2    | 0    | 0.00%   |
| Increase Affordable Housing Stock    | Affordable Housing                | CDBG: \$ / HOME: \$      | Rental units constructed   | Household Housing Unit | 76  | 0    | 0.00%  |      |      |         |
| Increase Affordable Housing Stock    | Affordable Housing                | CDBG: \$ / HOME: \$      | Rental units rehabilitated   | Household Housing Unit | 122 | 0    | 0.00%  | 15   | 0    | 0.00%   |
| Increase Affordable Housing Stock    | Affordable Housing                | CDBG: \$ / HOME: \$      | Homeowner Housing Added  | Household Housing Unit | 0   | 0    |        | 8    | 0    | 0.00%   |
| Increase Affordable Housing Stock    | Affordable Housing                | CDBG: \$ / HOME: \$      | Homeowner Housing Rehabilitated  | Household Housing Unit | 45  | 16   | 35.56% | 83   | 16   | 19.28%  |
| Increase Affordable Housing Stock    | Affordable Housing                | CDBG: \$ / HOME: \$      | Tenant-based rental assistance / Rapid Rehousing                         | Households Assisted    | 0   | 0    |        | 150  | 0    | 0.00%   |
| Provide Non-homeless Public Services | Non-Housing Community Development | CDBG: \$                 | Public service activities other than Low/Moderate Income Housing Benefit | Persons Assisted       | 0   | 6614 |        | 1090 | 6614 | 606.79% |

|                                      |                                   |          |   |                     |      |   |       |       |   |       |
|--------------------------------------|-----------------------------------|----------|---|---------------------|------|---|-------|-------|---|-------|
| Provide Non-homeless Public Services | Non-Housing Community Development | CDBG: \$ | Public service activities for Low/Moderate Income Housing Benefit                           | Households Assisted | 3800 | 0 | 0.00% | 143   | 0 | 0.00% |
| Public Facility Improvements         | Non-Housing Community Development | CDBG: \$ | Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit | Persons Assisted    | 0    | 0 |       | 49714 | 0 | 0.00% |

**Table 1 - Accomplishments – Program Year & Strategic Plan to Date**

**Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.**

The City of Mesa's FY 16/17 Annual Action Plan identified goals in the following areas, each of which falls within the five-year priorities identified in the strategic plan portion of the City's 2016-2019 Consolidated Plan:

- Provision of non-homeless public services
- Homeownership assistance
- Emergency shelter operations
- Increase affordable housing stock
- Public facility improvements
- Economic growth and workforce development investment

During FY 16/17, the City used CDBG and ESG funds to support emergency shelter operations, including Autumn House, East Valley Men's Center, East Valley Women's Shelter, La Mesita Family Shelter, Community Action Shelter Services' (CASS') regional shelter, Child Crisis Arizona's

children's emergency shelter, and Chrysalis' adult shelter. Together these organizations served a total of 1,128 unduplicated clients this year.

Public services funded through CDBG included homeownership and financial counseling, operation assistance for an adult care facility, case management and outreach services for homeless and formerly homeless persons, and supportive services and travel assistance for adults with substance abuse or behavioral health needs.

Public facility improvements through CDBG funds included renovations to the downtown Mesa public library to add a makerspace for innovation through technology and a teen room with resources for developing digital media skills. Streetscape and infrastructure improvements were also made along Hibbert Street.

To address economic growth and workforce development, the City partnered with East Valley Hispanic Chamber of Commerce to develop a MBE/WBE directory designed to enhance procurement opportunities and notifications for these businesses. The City also continued funding the operations of two non-profit organizations (NEDCO and West Mesa CDC) designed to assist local businesses develop and to add jobs for low and moderate income persons looking for work.

Finally, to increase access to affordable housing and homeownership using HOME funds, the City continued its homebuyer assistance program, provided financial assistance for the development of new affordable rental housing, and served nearly 200 clients with tenant-based rental assistance.

## CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).

91.520(a)

|   | CDBG         | HOME       | ESG          |
|---|--------------|------------|--------------|
| White                                     | 5,927        | 277        | 2,621        |
| Black or African American                 | 785          | 198        | 1,269        |
| Asian                                     | 48           | 0          | 27           |
| American Indian or American Native        | 233          | 21         | 236          |
| Native Hawaiian or Other Pacific Islander | 42           | 9          | 24           |
| <b>Total</b>                              | <b>7,035</b> | <b>505</b> | <b>4,177</b> |
| Hispanic                                  | 277          | 126        | 839          |
| Not Hispanic                              | 6,758        | 379        | 3,489        |

Table 2 – Table of assistance to racial and ethnic populations by source of funds

### Narrative

In FY 16/17, the City of Mesa assisted 7,035 families through CDBG funding, of whom the majority (84%) were white and not Hispanic (96%). About 11% of families assisted through CDBG were African American and 4% were Hispanic. African American and Latino families made up larger shares of the population assisted through HOME funds at 39% and 25%, respectively.

ESG figures are for individuals rather than families. A total of 4,335 persons were assisted through ESG last year, but 158 were of other or multiple races or did not provide information regarding race; 7 did not provide information regarding ethnicity. Of those that provided information on race and ethnicity, 63% were white, 30% were African American, and 19% were Hispanic.

## CR-15 - Resources and Investments 91.520(a)

### Identify the resources made available

| Source of Funds | Source | Resources Made Available | Amount Expended During Program Year |
|-----------------|--------|--------------------------|-------------------------------------|
| CDBG            | CDBG   | 3,560,866                |                                     |
| HOME            | HOME   | 1,002,129                |                                     |
| HOPWA           | HOPWA  |                          |                                     |
| ESG             | ESG    | 287,998                  |                                     |
| Other           | Other  |                          |                                     |

Table 3 - Resources Made Available

### Narrative

#### Community Development Block Grant (CDBG):

During FY 16/17, the City of Mesa had \$3,560,866 available for the CDBG program consisting of \$3,224,529 in FY 16/17 entitlement funds and \$336,337 in prior year resources or program income.

#### HOME Investment Partnerships Program (HOME):

During FY 16/17, the City of Mesa had \$1,002,129 available for the HOME program, all from entitlement funds.

#### Emergency Solutions Grant (ESG):

During FY 16/17, the City of Mesa had \$287,998 in entitlement funding available for the ESG program.

### Identify the geographic distribution and location of investments

| Target Area      | Planned Percentage of Allocation | Actual Percentage of Allocation | Narrative Description |
|------------------|----------------------------------|---------------------------------|-----------------------|
| CDBG Target Area | 52                               |                                 |                       |
| West Mesa CDBG   | 48                               |                                 |                       |

Table 4 – Identify the geographic distribution and location of investments

### Narrative

In FY 16/17, a large portion of funds (48%) were anticipated to be spent in West Mesa due to the location of many of the public services and the age of the housing stock in West Mesa. The remaining 52% were anticipated to be spent in other CDBG target areas.



## Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

### HOME Program

Through enhanced and more sophisticated underwriting, the City of Mesa yielded 22 HOME assisted units and raised the risk/reward tolerance from developers. This has the added effect of attracting more finance and equity sources, with some of these sources counted as match, as shown in the table below.

### ESG Program

The City of Mesa funded \$95,000 for rapid rehousing and leveraged \$1,655,911 under two local non-profit organizations. The City also funded \$172,798 for shelter services and leveraged \$10,938,074 under four Maricopa County non-profit agencies.

| <b>Fiscal Year Summary – HOME Match</b>  |         |
|--|---------|
| 1. Excess match from prior Federal fiscal year                                 | 240,824 |
| 2. Match contributed during current Federal fiscal year                        | 554,808 |
| 3. Total match available for current Federal fiscal year (Line 1 plus Line 2)  | 795,632 |
| 4. Match liability for current Federal fiscal year                             | 84,286  |
| 5. Excess match carried over to next Federal fiscal year (Line 3 minus Line 4) | 711,346 |

**Table 5 – Fiscal Year Summary - HOME Match Report**

| Match Contribution for the Federal Fiscal Year |                      |                            |                               |                              |                         |   |                |             |
|--|----------------------|----------------------------|-------------------------------|------------------------------|-------------------------|---|----------------|-------------|
| Project No. or Other ID                        | Date of Contribution | Cash (non-Federal sources) | Foregone Taxes, Fees, Charges | Appraised Land/Real Property | Required Infrastructure | Site Preparation, Construction Materials, Donated labor | Bond Financing | Total Match |
| El Rancho II                                   | 0                    | 75,000                     | 0                             | 0                            | 0                       | 0   | 0              | 75,000      |
| Encore at First II                             | 08/16/2014           | 187,500                    | 0                             | 0                            | 0                       | 0   | 0              | 187,500     |
| Escobedo at Verde Vista                        | 06/08/2015           | 67,500                     | 0                             | 0                            | 0                       | 0   | 0              | 67,500      |
| Habitat for Humanity                           | 08/31/2015           | 80,000                     | 0                             | 0                            | 0                       | 0   | 0              | 80,000      |
| HOA - Rubio                                    | 10/31/2016           | 15,000                     | 0                             | 0                            | 0                       | 0   | 0              | 15,000      |
| La Mesita II                                   | 0                    | 62,500                     | 0                             | 0                            | 0                       | 0   | 0              | 62,500      |
| Newtown CDC                                    | 06/21/2016           | 0                          | 0                             | 0                            | 0                       | 67,308  | 0              | 67,308      |

Table 6 – Match Contribution for the Federal Fiscal Year

**HOME MBE/WBE report**

| Program Income – Enter the program amounts for the reporting period |   |   |                                |  |
|---|---|---|--------------------------------|--|
| Balance on hand at begin-ning of reporting period<br>\$             | Amount received during reporting period<br>\$ | Total amount expended during reporting period<br>\$ | Amount expended for TBRA<br>\$ | Balance on hand at end of reporting period<br>\$ |
| 0   | 0   | 0   | 0                              | 0  |

Table 7 – Program Income

| <b>Minority Business Enterprises and Women Business Enterprises – Indicate the number and dollar value of contracts for HOME projects completed during the reporting period</b> |         |                                   |                           |                    |          |                    |
|---|---------|-----------------------------------|---------------------------|--------------------|----------|--------------------|
|   | Total   | Minority Business Enterprises     |                           |                    |          | White Non-Hispanic |
|   |         | Alaskan Native or American Indian | Asian or Pacific Islander | Black Non-Hispanic | Hispanic |                    |
| <b>Contracts</b>  |         |                                   |                           |                    |          |                    |
| Dollar Amount   | 550,000 | 0                                 | 0                         | 0                  | 0        | 550,000            |
| Number  | 2       | 0                                 | 0                         | 0                  | 0        | 2                  |
| <b>Sub-Contracts</b>  |         |                                   |                           |                    |          |                    |
| Number  | 0       | 0                                 | 0                         | 0                  | 0        | 0                  |
| Dollar Amount   | 0       | 0                                 | 0                         | 0                  | 0        | 0                  |
|   | Total   | Women Business Enterprises        | Male                      |                    |          |                    |
| <b>Contracts</b>  |         |                                   |                           |                    |          |                    |
| Dollar Amount   | 550,000 | 0                                 | 550,000                   |                    |          |                    |
| Number  | 2       | 0                                 | 2                         |                    |          |                    |
| <b>Sub-Contracts</b>  |         |                                   |                           |                    |          |                    |
| Number  | 0       | 0                                 | 0                         |                    |          |                    |
| Dollar Amount   | 0       | 0                                 | 0                         |                    |          |                    |

**Table 8 - Minority Business and Women Business Enterprises**

| <b>Minority Owners of Rental Property – Indicate the number of HOME assisted rental property owners and the total amount of HOME funds in these rental properties assisted</b> |       |                                   |                           |                    |          |                    |
|--|-------|-----------------------------------|---------------------------|--------------------|----------|--------------------|
|  | Total | Minority Property Owners          |                           |                    |          | White Non-Hispanic |
|  |       | Alaskan Native or American Indian | Asian or Pacific Islander | Black Non-Hispanic | Hispanic |                    |
| Number   | 0     | 0                                 | 0                         | 0                  | 0        | 0                  |
| Dollar Amount  | 0     | 0                                 | 0                         | 0                  | 0        | 0                  |

**Table 9 – Minority Owners of Rental Property**

| <b>Relocation and Real Property Acquisition</b> – Indicate the number of persons displaced, the cost of relocation payments, the number of parcels acquired, and the cost of acquisition |       |                                   |                           |                    |          |                    |
|--|-------|-----------------------------------|---------------------------|--------------------|----------|--------------------|
| Parcels Acquired   |       | 0                                 |                           | 0                  |          |                    |
| Businesses Displaced   |       | 0                                 |                           | 0                  |          |                    |
| Nonprofit Organizations Displaced  |       | 0                                 |                           | 0                  |          |                    |
| Households Temporarily Relocated, not Displaced  |       | 0                                 |                           | 0                  |          |                    |
| Households Displaced   | Total | Minority Property Enterprises     |                           |                    |          | White Non-Hispanic |
|  |       | Alaskan Native or American Indian | Asian or Pacific Islander | Black Non-Hispanic | Hispanic |                    |
| Number   | 0     | 0                                 | 0                         | 0                  | 0        | 0                  |
| Cost   | 0     | 0                                 | 0                         | 0                  | 0        | 0                  |

**Table 10 – Relocation and Real Property Acquisition**

## CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

|  | One-Year Goal | Actual     |
|--|---------------|------------|
| Number of Homeless households to be provided affordable housing units      | 18            | 143        |
| Number of Non-Homeless households to be provided affordable housing units  | 0             | 329        |
| Number of Special-Needs households to be provided affordable housing units | 86            | 18         |
| <b>Total</b>   | <b>104</b>    | <b>490</b> |

Table 11 – Number of Households

|  | One-Year Goal | Actual     |
|--|---------------|------------|
| Number of households supported through Rental Assistance             | 254           | 168        |
| Number of households supported through The Production of New Units   | 5             | 171        |
| Number of households supported through Rehab of Existing Units       | 98            | 123        |
| Number of households supported through Acquisition of Existing Units | 3             | 1          |
| <b>Total</b>   | <b>360</b>    | <b>463</b> |

Table 12 – Number of Households Supported

**Discuss the difference between goals and outcomes and problems encountered in meeting these goals.**

The HOME program had an overall increase from total projected goals. Each project met or exceeded its goal with exception of the new CHDO (projected 2, delivered 1). Going forward, we will work more closely with the new organization to help them with the adjustment of following the new programmatic and departmental standards.

**Discuss how these outcomes will impact future annual action plans.**

In the next program year, the City will work more closely with its new CHDO partner to ensure new programmatic and departmental standards are met. The City also anticipates working to better integrate HOME processes with the department's cross-cutting requirements.

In future action plans, the City would like to use HOME funds to support well-planned developments that achieve more vibrant mixed-income and mixed-use projects. New staff added in the last year with extensive experience in construction and affordable housing programs should help the City meet these goals.

**Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.**

| <b>Number of Households Served</b> | <b>CDBG Actual</b> | <b>HOME Actual</b> |
|------------------------------------|--------------------|--------------------|
| Extremely Low-income               | 6,697              | 160                |
| Low-income                         | 129                | 14                 |
| Moderate-income                    | 102                | 1                  |
| <b>Total</b>                       | <b>6,928</b>       | <b>175</b>         |

**Table 13 – Number of Households Served**

**Narrative Information**

In FY 16/17, the large majority of households/persons served by the City of Mesa were extremely low income (incomes under 30% AMI). The City served 6,697 extremely low-income persons through the CDBG program and 160 through the HOME program. Low- and moderate-income households/persons made up smaller shares of the population served at 129 and 102, respectively, for the CDBG program and 14 and 1, respectively, for the HOME program.

## **CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)**

**Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:**

### **Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs**

Over FY 16/17 the City of Mesa funded Community Bridge's Mobile Outreach and Stabilization Services program that served 4,300 unduplicated Mesa residents with a total of 10,500 crisis admissions/episodes of care during the year. CDBG funds were used to cover personnel costs to provide mobile community outreach and substance use/behavioral health-related crisis stabilization services to homeless, indigent, and working poor adults in Mesa. Mobile community outreach teams are available 24/7 to respond to the crisis needs of Mesa residents.

Mesa also used CDBG funds for Community Bridge's Homeless Navigation program, which served 244 Mesa homeless residents in FY 16/17. Funding covered personnel, expenses, and travel costs to assist homeless households reach services and service providers for help with housing, healthcare, and other needed services. The Homeless Navigator's role is to locate and establish a relationship with medically vulnerable individuals who are living on the street, facilitate their voluntary move to housing (as it is available), and provide support and advocacy to help them stay in housing. The Navigator works with local organizations with existing knowledge of and rapport with Mesa's homeless population, including St. Vincent DePaul and Paz de Cristo.

Other, non-housing services include assistance securing needed benefits and services such as AHCCCS, SSI/SSDI, Veterans Administration benefits, mental health and substance abuse treatment, legal services, acquiring identification, medical care and medications, access to transportation, individual living skills training, education, and employment services. The Navigator also helps the individual keep their medical and other appointments for benefits and services and follows up with appeals processes or other advocacy needs in dealing with the myriad of systems involved in the individual's care.

The Homeless Navigation program was able to assist considerably more residents in FY 16/17 than in FY 15/16, when it served a total of 86 individuals.

### **Addressing the emergency shelter and transitional housing needs of homeless persons**

The City of Mesa provided funding for several homeless shelters over FY 16/17 using CDBG and ESG funds through four organizations: A New Leaf, Community Action Shelter Services (CASS), Child Crisis Arizona, and Chrysalis.

A New Leaf operates the following facilities, each of which includes case management, life skills, crisis intervention, resource identification and referrals, and assistance with basic needs. Individual case

management plans are developed based on client needs and input. This process also identifies the most appropriate housing for each client, enabling case managers to assist clients in preparing for that housing, such as obtaining birth certificates and Social Security cards, or other taking other steps that will be necessary to obtain housing:

- La Mesita Family Shelter, a 16-unit shelter serving families with children. In the 2015-2016 program year, La Mesita provided shelter for 125 adults and 127 children using ESG.
- East Valley Men’s Center, which includes 76 emergency beds and 18 transitional housing beds serving single men. In the 2015-2016 program year, the East Valley Men’s Center provided housing for 458 persons using ESG.
- The East Valley Women’s Shelter, which has 8 beds for single women.
- Autumn House, a domestic violence shelter that serves men, women, or families fleeing abusive relationships.

CASS is a regional shelter located in Phoenix that provides emergency housing for the homeless, and is deeply involved in community to end homelessness. CASS is a regional shelter located in Phoenix that provides emergency housing for the homeless, and is deeply involved in community initiatives to end homelessness. Child Crisis Arizona operates the only licensed emergency shelter for children in Maricopa County and provides a safe haven for those facing neglect, abandonment, homelessness, abuse, or parental incarceration. Finally, Chrysalis' adult shelter provides emergency and transitional housing for people affected by domestic violence and abuse.

In FY 16/17, the shelters served a total of 1,128 unduplicated clients.

**Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs**

The City of Mesa provided funding for Rapid Rehousing for two local agencies who assisted a total of 41 Mesa families (104 clients total) in FY 16/17. Rapid Rehousing case managers work with clients to promote a smooth transition into permanent housing and to tailor housing stability plans to individual needs, often including budgeting assistance and/or assistance locating employment.

The City funded its own tenant-based rental assistance program, along with one provided by Community Bridges, which together served 188 families. The City’s program offered assistance with rents and utility and security deposits to help families avoid homelessness.

The City also provided grant funds to support the development and rehabilitation of affordable rental units, including the Artspace Mesa Loft Apartments. Overall, Mesa’s funding assisted in the production of 171 new affordable units and the rehabilitation of 123 affordable units.



**Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again**

In a joint effort with the Maricopa County Continuum of Care, the City of Mesa streamlined processes and efforts to provide services to the homeless in a more strategic manner by having clients go through the Family Housing HUB so that all cities can more efficiently provide services. The City works with several Continuum workgroups such as Coordinated Entry, Planning, and ESG Committees to align processes.

To assist in the transition to permanent housing, the City of Mesa provided funding for housing support services provided by A New Leaf at two locations (Desert Leaf Apartments and La Mesita Apartments). A New Leaf assists chronically homeless persons and those with special needs, helping a total of 122 Mesa clients in FY 16/17.

The County's homeless service organizations also played a role in preventing homelessness by providing case management services to ensure that formerly homeless persons can remain stably housed. They worked with landlords to ensure clients follow the rules of their lease and provided mediation to resolve issues to prevent evictions and a return to homelessness.

## **CR-30 - Public Housing 91.220(h); 91.320(j)**

### **Actions taken to address the needs of public housing**

The City of Mesa does not own or operate any public housing units or development. The program is tenant-based with units that are scattered throughout the city. In the tenant-based system, tenants identify and select their own units with the requirement that the landlord agrees to participate in the Housing Choice Voucher (HCV) program. Accessible units for residents with disabilities are available throughout the City. Tenants with disabilities also have the right to ask for reasonable accommodation according to federal regulations. The City dedicated 250 vouchers for the disabled. The City of Mesa is available to help locate accessible units if requested.

Because Mesa's rental market is becoming very tight and is increasingly a landlord-driven market, the PHA conducted an analysis of current HUD Fair Market Rents, local Housing Authorities payment standards, and market rents in the Mesa area. Based on the results of the analysis, Mesa recently increased its payment standards above the current Fair Market Rents (FMR) to be more competitive with local market rents and expand the units available to voucher holders.

The waiting list for the Housing Choice Voucher program opened during FY 16/17, and the Housing Authority conducted extensive outreach to underserved populations, including disabled persons and persons whose primary language is Spanish, Vietnamese, and Chinese. The PHA has two preferences for the HCV waiting list: 1) chronically homeless and 2) live or work in Mesa. Thus, the PHA assists chronically homeless families or individuals living in Mesa first.

The PHA also has three properties that have been awarded Project-Based Vouchers that serve the chronically homeless. While there are rarely vacancies at these properties, the City most recently leased 17 one-bedroom units to chronically homeless individuals.

### **Actions taken to encourage public housing residents to become more involved in management and participate in homeownership**

The primary program through which the City of Mesa and its Housing Authority encourage public housing residents to participate in homeownership is the Section 8 Housing Choice Voucher Family Self-Sufficiency (FSS) program. FSS is a HUD program that encourages communities to develop local strategies to help families obtain employment that will lead to economic independence and self-sufficiency.

Mesa operates a voluntary FSS program designed to help interested HCV holders make a plan to conquer road blocks on the way to self-sufficiency. The housing authority helps connect low-income residents with supportive services, such as career advisors, employment services, training/educational opportunities, grants and scholarships. When a resident's earned income increases (and their portion of the rent goes up) FSS puts money aside each month in an escrow account to be returned to the tenant when they graduate from the FSS program. The FSS Success/Homebuyers Club and other partner

services help residents understand how to become a homeowner, increase their credit score, and learn about opportunities that will allow them to buy a home.

There are currently 51 participants enrolled and 55% of participants have a positive escrow account earning monthly interest. The PHA sends out a quarterly newsletter to participants that includes news and program updates. It also promotes new members to serve on the HCV Resident Advisory Board.

### **Actions taken to provide assistance to troubled PHAs**

The City of Mesa is not designated as a troubled agency.

## **CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)**

**Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)**

### **Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)**

The City of Mesa Housing Authority has 3 properties that have been awarded Project Based Vouchers (PBV) that serve the chronically homeless families and individuals. There are rarely any vacancies at these properties. Most recently, the Housing Authority leased 27 studio and one-bedroom units to chronically homeless individuals. Most of these individuals had been homeless for many years.

The PHA has 2 preferences for the HCV waiting list: 1) chronically homeless persons and 2) people who live or work in Mesa. The City assists families or individuals that are chronically homeless in Mesa first. With the opening of the Section 8 waitlist in this past fiscal year, the City identified underserved populations and conducted extensive outreach to them. Population groups identified as underserved included disabled persons and those whose primary language is Spanish, Vietnamese, or Chinese. Forms and documents were translated to better serve these groups. Staff were assigned to various computer lab locations during the beginning of the waitlist opening in order to provide support and answer questions. The request for reasonable accommodations was open prior to the waitlist opening to assist those who requested assistance.

### **Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)**

The City of Mesa has taken actions to evaluate and reduce lead-based paint hazards. The City educates all recipients of federally funded programs on the hazards of lead-based paint and provides a copy of the "Protect Your Family from Lead Based Paint" literature.

For the HOME and CDBG Rehabilitation Programs, lead-based paint risk policies were designed to reduce lead risk in homes receiving HOME and/or CDBG funding. Lead-based paint protocols have been written into both the HOME and CDBG Rehabilitation Program Policies and Guidelines and risk assessment protocol have been added to the Rehabilitation Specifications for both programs. It is the policy of both programs to adhere to Lead Safe Practices.

All pre-1978 units assisted with HOME or CDBG funds were tested for lead content in paint and abated prior to occupancy. The City uses only certified Lead-Based Paint (LBP) inspectors and risk assessors to perform inspections, risk assessments and clearance exams. The City uses only qualified contractors for interim controls and abatements, and use lead-safe practices on all of its housing rehabilitation projects and have facilitated training for contractors to qualify them to perform lead safe remediation activities.

Housing Choice Voucher recipients with a child under six years of age are not permitted to reside in a unit where lead-based paint is found.

**Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)**

The City of Mesa works with non-profits that are funded with CDBG and local general funds to support programs with the purpose of reducing the number of poverty-level families. For example, in FY 16/17 Save the Family was funded for the Homeless Families Intervention project, with the goal of stabilizing families and assisting them with obtaining income and mainstream benefits that would take the families out of poverty. Save the Family assisted a total of 150 Mesa families throughout the year.

The City also funded Marc Community Resources' Employment Training & Placement program with local City funding to provide employment training with the end goal of assisting families to rise out of poverty and obtain a stable job. Marc Community Resources assisted a total of 577 Mesa residents with 32,529 hours of employment services and training.

The City of Mesa actively participates in the Maricopa County Continuum of Care to ensure the availability of programs and services to Mesa residents most in need. The following programs were funded in FY 16/17:

- A New Leaf - Autumn House and La Mesita/Desert Leaf Permanent Housing programs served 135 clients;
- City of Mesa's and Community Bridges - Tenant Based Rental Assistance programs served 188 clients;
- Community Bridges - Homeless Navigation and Outreach & Stabilization Services programs served 6,037 clients; and
- Save the Family - Homeless Case Management and Supportive Services programs served 150 clients/48 households during the fiscal year.

In addition to the commitment of entitlement resources, Mesa's Office of Human Services staff coordinates the City Council's strategies and vision to agencies that provide services to those most in need. The City funded anti-poverty programs through its general funds and A Better Community monies in FY 16/17. The City allocated over \$750,000 in the areas of prevention, crisis services, and transitional services.

The City provided expanded economic opportunities by funding the operations of two non-profit organizations (NEDCO and West Mesa CDC) designed to assist local businesses develop and to add jobs for low- and moderate-income persons looking for work.

The Mesa Housing Authority also offers the Family Self Sufficiency (FSS) program, which aids Housing Choice Voucher (HCV) recipients in taking the next steps towards self-sufficiency. FSS offers supportive and wrap around services such as financial/budget counseling, case management, job/skill training,

education, and housing counseling. These services will ultimately result in steady employment, homeownership, and, ultimately self-sufficiency. The City of Mesa partners with other community agencies that specialize in delivery of supportive services for FSS program participants. The City of Mesa will continue coordinating services that cater to residents struggling with homelessness, poverty, hunger and domestic violence.

**Actions taken to develop institutional structure. 91.220(k); 91.320(j)**

The City of Mesa continues to work with various local agencies to ensure that services offered through entitlement grant programs receive maximum amounts of exposure and benefit. Several of the City's housing and community development goals are achieved through programs run by subrecipients through the issuance of subrecipient agreements. The following activities were addressed in partnership with other local or regional organizations or City departments during FY 16/17:

- Economic development
- Public facilities
- Public services
- Homelessness
- Special needs
- Homeownership
- Rental assistance
- Neighborhood improvements

**Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)**

Coordination between housing and service agencies happens through the City's relationships with community providers such as local Community Action Planning Agency, MesaCan, in which there is continual sharing of information and resources to better serve families in need. Mesa's Housing and Community Development Department works closely with other city departments, housing developers, and local non-profit agencies to coordinate efforts to address the housing and community development needs of low-income Mesa residents. The City of Mesa is part of an ongoing taskforce, Vision 2020, which brings together East Valley non-profit, faith-based, business, and government leaders to discuss the future of the community, largely focused on housing and services. This has been a very impactful way to identify gaps and needs within the community.

The City of Mesa encourages non-profit and private developers, as well as capital and financial institutions, to increase new residential development located in close proximity to social service agencies. Initiatives aimed at increasing access to public transit address one of the biggest barriers associated with connecting low-income residents to social services, and Mesa continues to look for opportunities to enhance access between affordable housing and social services through transportation assistance and improvements.

**Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)**

The Analysis of Impediments to Fair Housing Choice identified the need for fair housing education as a top priority. During FY 15/16, two trainings were offered:

- ADA and Fair Housing - Accessibility from the perspective fo deaf/blind persons was the objective of this training. Discussions regarding design and rehabilitation of both single-family and multifamily housing were offered to over 44 participants.
- Affirmatively Further Fair Housing - In response to the opening of the COM Housing Authority Waiting List, this joint training sponsored by the City of mesa and the Arizona Fair Housing Center provided participants guidance and direction on affirmative fair housing marketing requirements.

## **CR-40 - Monitoring 91.220 and 91.230**

**Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements**

In 2016, the City of Mesa updated its comprehensive monitoring plan. This monitoring plan utilizes risk assessments much more than prior plans, and developed formalized monitoring steps. Through this plan, two levels of monitoring were established: desk reviews or audits, and on-site monitorings.

While all CDBG and ESG subrecipients are monitored monthly via desk audits, two agencies (Neighborhood Economic Development Corporation (NEDCO) and Ability 360) were monitored on-site. Ability 360 has had challenges spending funds in a timely manner. This challenge has been attributed to finding qualified applicants and completion of the environmental review process, as well as removal of accessibility barriers limited to mobile homes.

As a result of the changes to long-time City of Mesa policies, Ability 360 has now been authorized to use CDBG funds for single-family dwellings. This change has increased applicant interest and an increase in participation over previous years is expected.

To enhance outreach to minority- and women-owned businesses, the City of Mesa contracted with the East Valley Hispanic Chamber of Commerce to develop a MBE/WBE business directory during FY 16/17. This free online directory provides notification regarding construction and other procurement opportunities in Mesa. During FY 17/18 the City plans to develop a certification process to allow for increased MBE/WBE procurement opportunities.

## **Citizen Participation Plan 91.105(d); 91.115(d)**

**Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.**

The City of Mesa Housing and Community Development staff solicit feedback and advisement from the Housing and Community Development Advisory Board, as well as the Resident Advisory Board, which they help to staff and educate. These boards help to increase communication between the City and residents being served.

Public comments on this CAPER will be solicited by City of Mesa Housing & Community Development staff from residents through a Public Notice advertised in the East Valley Tribune. Citizens will have an opportunity to provide comments on the CAPER during a 15-day public comment period from September 4, 2017 through September 18, 2017.



**CR-45 - CDBG 91.520(c)**

**Specify the nature of, and reasons for, any changes in the jurisdiction’s program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.**

The City of Mesa did not make any substantial amendments to its 2016-2017 Annual Action Plan or 2015-2019 Consolidated Plan and does not anticipate any changes in it’s program objectives.

**Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?**

No

**[BEDI grantees] Describe accomplishments and program outcomes during the last year.**

## **CR-50 - HOME 91.520(d)**

### **Include the results of on-site inspections of affordable rental housing assisted under the program to determine compliance with housing codes and other applicable regulations**

Please list those projects that should have been inspected on-site this program year based upon the schedule in §92.504(d). Indicate which of these were inspected and a summary of issues that were detected during the inspection. For those that were not inspected, please indicate the reason and how you will remedy the situation.

To accomplish the City's goal of providing "decent, safe, and sanitary" housing at an affordable cost to low-income families, program regulations set basic Housing Quality Standards (HQS), which all units must meet before assistance can be paid on behalf of a family (an initial inspection) and throughout the term of the assisted tenancy (upon monitoring). HQS defines "standard housing" and establishes the minimum criteria necessary for the health and safety of program participants.

The results of the City's HOME rental inspections are included as an attachment to this CAPER, and include inspection of four properties, all of which passed with no issues.

### **Provide an assessment of the jurisdiction's affirmative marketing actions for HOME units. 92.351(b)**

The City of Mesa actively engaged in an affirmative marketing campaign for all of its housing-related programs including rental and homebuyer projects. Affirmative marketing steps taken to provide information and attract eligible persons to the available housing without regard to race, color, national origin, sex, religion, familial status or disability include using the Equal Housing Opportunity logo in all press releases and solicitations with owners and tenants and displaying fair housing posters prominently within the lobby of City buildings, including the Mesa Housing Authority.

### **Refer to IDIS reports to describe the amount and use of program income for projects, including the number of projects and owner and tenant characteristics**

The City of Mesa's program income is primarily used in one of the following three ways: (1) by being rolled back into a multi-unit development to offset gap-financing on the next unit; (2) by being rolled back into the program to assist another income-qualified household or project; or (3) by being used to offset the match requirement on other HOME projects.

Section CR-15 within this CAPER provides additional details on the receipt and expenditure of program income over FY 16/17.

### **Describe other actions taken to foster and maintain affordable housing. 91.220(k) (STATES ONLY: Including the coordination of LIHTC with the development of affordable housing). 91.320(j)**

The City of Mesa has several programs aimed at both fostering and maintaining affordable housing. These programs include, but are not limited to, use of HUD's Housing Choice Voucher program, programs geared towards maintenance of existing housing stock, rental and utility assistance programs designed to keep low- and moderate-income families in their homes, acquisition and rehabilitation programs, anti-poverty programming, and programs to improve social service coordination.

Over FY 16/17, the City took the following steps to preserve existing affordable housing units:

- Enhanced rehabilitation standards and inspection oversight
- Developed more in-depth CRA for preserving major systems functionality over the long term
- Enhanced underwriting for long term preservation of housing and affordability

The City also reduced barriers to affordability by increasing its payment standards for Housing Choice Vouchers to be more competitive with local market rents and expand the number of units affordable to voucher holders. This adjustment followed completion of an analysis of local HUD Fair Market Rents, Housing Authority payment standards, and market rents in the Mesa area.

# CR-60 - ESG 91.520(g) (ESG Recipients only)

## ESG Supplement to the CAPER in *e-snaps*

### For Paperwork Reduction Act

#### 1. Recipient Information—All Recipients Complete

##### Basic Grant Information

|   |   |
|---|---|
| Recipient Name  | MESA                                      |
| Organizational DUNS Number  | 020141404                                 |
| EIN/TIN Number  | 866000252                                 |
| Identify the Field Office   | SAN FRANCISCO                             |
| Identify CoC(s) in which the recipient or subrecipient(s) will provide ESG assistance | Phoenix/Mesa/Maricopa County Regional CoC |

##### ESG Contact Name

|             |   |
|-------------|---|
| Prefix      | Ms  |
| First Name  | LIZ   |
| Middle Name | 0   |
| Last Name   | MORALES                                       |
| Suffix      | 0   |
| Title       | HOUSING AND COMMUNITY DEVELOPMENT<br>DIRECTOR |

##### ESG Contact Address

|                  |                        |
|------------------|------------------------|
| Street Address 1 | P. O. BOX 1466         |
| Street Address 2 | MS-9870                |
| City             | MESA                   |
| State            | AZ                     |
| ZIP Code         | 85211-1466             |
| Phone Number     | 4806444546             |
| Extension        | 0                      |
| Fax Number       | 4806444842             |
| Email Address    | Liz.Morales@MesaAZ.gov |

##### ESG Secondary Contact

|              |                       |
|--------------|-----------------------|
| Prefix       | Ms                    |
| First Name   | MISCHELLE             |
| Last Name    | DURKOVIC              |
| Suffix       | 0                     |
| Title        | SENIOR FISCAL ANALYST |
| Phone Number | 4806443983            |
| Extension    | 0                     |

CAPER

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**Email Address**

Mischelle.Durkovic@MesaAZ.gov

## 2. Reporting Period—All Recipients Complete

**Program Year Start Date** 07/01/2016

**Program Year End Date** 06/30/2017

### 3a. Subrecipient Form – Complete one form for each subrecipient

**Subrecipient or Contractor Name:** A New Leaf

**City:** Mesa

**State:** AZ

**Zip Code:** 85203, 8033

**DUNS Number:** 611923640

**Is subrecipient a victim services provider:** Y

**Subrecipient Organization Type:** Other Non-Profit Organization

**ESG Subgrant or Contract Award Amount:** 152179

**Subrecipient or Contractor Name:** SAVE THE FAMILY

**City:** Mesa

**State:** AZ

**Zip Code:** 85201, 5300

**DUNS Number:** 138827550

**Is subrecipient a victim services provider:** N

**Subrecipient Organization Type:** Other Non-Profit Organization

**ESG Subgrant or Contract Award Amount:** 55000

**Subrecipient or Contractor Name:** CENTRAL ARIZONA SHELTER SERVICES

**City:** Phoenix

**State:** AZ

**Zip Code:** 85007, 3101

**DUNS Number:** 148801558

**Is subrecipient a victim services provider:** N

**Subrecipient Organization Type:** Other Non-Profit Organization

**ESG Subgrant or Contract Award Amount:** 37219

### Additional Subrecipients

The City funded two additional ESG subrecipients that were not available for selection in IDIS on the CR-60 screen. The subrecipient's details are provided here:

**Subrecipient or Contractor Name:** CHRYSALIS SHELTER

**City:** Phoenix

**State:** AZ

**Zip Code:** 85021-5157

**DUNS Number:** 037422438

**Is subrecipient a victim services provider:** Y

**Subrecipient Organization Type:** Other Non-Profit Organization

**ESG Subgrant or Contract Award Amount:** \$12,000

**Subrecipient or Contractor Name:** CHILD CRISIS ARIZONA

**City:** Mesa

**State:** AZ

**Zip Code:** 85021

**DUNS Number:** 041106886

**Is subrecipient a victim services provider:** Y

**Subrecipient Organization Type:** Other Non-Profit Organization

**ESG Subgrant or Contract Award Amount:** \$10,000

## CR-65 - Persons Assisted

### 4. Persons Served

#### 4a. Complete for Homelessness Prevention Activities

| Number of Persons in Households | Total    |
|---------------------------------|----------|
| Adults                          | 0        |
| Children                        | 0        |
| Don't Know/Refused/Other        | 0        |
| Missing Information             | 0        |
| <b>Total</b>                    | <b>0</b> |

Table 16 – Household Information for Homeless Prevention Activities

#### 4b. Complete for Rapid Re-Housing Activities

| Number of Persons in Households | Total    |
|---------------------------------|----------|
| Adults                          | 0        |
| Children                        | 0        |
| Don't Know/Refused/Other        | 0        |
| Missing Information             | 0        |
| <b>Total</b>                    | <b>0</b> |

Table 17 – Household Information for Rapid Re-Housing Activities

#### 4c. Complete for Shelter

| Number of Persons in Households | Total    |
|---------------------------------|----------|
| Adults                          | 0        |
| Children                        | 0        |
| Don't Know/Refused/Other        | 0        |
| Missing Information             | 0        |
| <b>Total</b>                    | <b>0</b> |

Table 18 – Shelter Information

**4d. Street Outreach**

| <b>Number of Persons in Households</b> | <b>Total</b> |
|--|--------------|
| Adults                                 | 0            |
| Children                               | 0            |
| Don't Know/Refused/Other               | 0            |
| Missing Information                    | 0            |
| <b>Total</b>                           | <b>0</b>     |

**Table 19 – Household Information for Street Outreach**

**4e. Totals for all Persons Served with ESG**

| <b>Number of Persons in Households</b> | <b>Total</b> |
|--|--------------|
| Adults                                 | 0            |
| Children                               | 0            |
| Don't Know/Refused/Other               | 0            |
| Missing Information                    | 0            |
| <b>Total</b>                           | <b>0</b>     |

**Table 20 – Household Information for Persons Served with ESG**

**5. Gender—Complete for All Activities**

|                          | <b>Total</b> |
|--------------------------|--------------|
| Male                     | 0            |
| Female                   | 0            |
| Transgender              | 0            |
| Don't Know/Refused/Other | 0            |
| Missing Information      | 0            |
| <b>Total</b>             | <b>0</b>     |

**Table 21 – Gender Information**



**6. Age—Complete for All Activities**

|                          | <b>Total</b> |
|--------------------------|--------------|
| Under 18                 | 0            |
| 18-24                    | 0            |
| 25 and over              | 0            |
| Don't Know/Refused/Other | 0            |
| Missing Information      | 0            |
| <b>Total</b>             | <b>0</b>     |

**Table 22 – Age Information**

**7. Special Populations Served—Complete for All Activities**

**Number of Persons in Households**

| <b>Subpopulation</b>              | <b>Total</b> | <b>Total Persons Served – Prevention</b> | <b>Total Persons Served – RRH</b> | <b>Total Persons Served in Emergency Shelters</b> |
|-----------------------------------|--------------|--|-----------------------------------|---|
| Veterans                          | 0            | 0  | 0                                 | 0   |
| Victims of Domestic Violence      | 0            | 0  | 0                                 | 0   |
| Elderly                           | 0            | 0  | 0                                 | 0   |
| HIV/AIDS                          | 0            | 0  | 0                                 | 0   |
| Chronically Homeless              | 0            | 0  | 0                                 | 0   |
| <b>Persons with Disabilities:</b> |              |  |                                   |   |
| Severely Mentally Ill             | 0            | 0  | 0                                 | 0   |
| Chronic Substance Abuse           | 0            | 0  | 0                                 | 0   |
| Other Disability                  | 0            | 0  | 0                                 | 0   |
| Total (Unduplicated if possible)  | 0            | 0  | 0                                 | 0   |

**Table 23 – Special Population Served**

## CR-70 – ESG 91.520(g) - Assistance Provided and Outcomes

### 10. Shelter Utilization

|                                      |         |
|--------------------------------------|---------|
| Number of New Units - Rehabbed       | 0       |
| Number of New Units - Conversion     | 0       |
| Total Number of bed-nights available | 226,375 |
| Total Number of bed-nights provided  | 207,591 |
| Capacity Utilization                 | 91.70%  |

Table 24 – Shelter Capacity

### 11. Project Outcomes Data measured under the performance standards developed in consultation with the CoC(s)

The City of Mesa participates in the Maricopa Association of Governments' Regional Continuum of Care. The CoC continually seeks to develop and implement performance standards to measure the effectiveness of targeting those who need assistance most, and reducing each individual's housing barriers or housing stability risks. To that end, the City of Mesa has measured performance related to sheltering the homeless, providing supportive services, and conducting outreach to unsheltered homeless persons. The City has implemented and will continue to implement plans to ensure strong performance standards as part of the Continuum of Care, including facilitation of collaborative and coordinated services, ongoing assessment of Homeless Management Information Systems (HMIS) data, and utilization of regional guiding principles regarding assessment and measurement.

During the 2016-2017 program year, the City of Mesa identified the following project outcome data for ESG activities:

#### Case Management

- ESG-funded shelter providers, including A New Leaf and Central Arizona Shelter Services, continued to provide individual case management and housing plans for their clients.
- Community Bridges' Homeless Navigator (funded through CDBG) served 244 homeless residents in Mesa and it's Mobile Outreach & Crisis Stabilization (also funded through CDBG) served 4,300 Mesa residents with 10,500 crisis admissions/episodes of care.

#### Coordination of Services

- The City worked with the Continuum of Care to streamline processes and more strategically serve homeless persons.

- The City also became part of a joint monitoring effort with other cities in Maricopa County and adopted Maricopa County's ESG monitoring tool.

#### **Housing Relocation & Stabilization Services under Rapid Re-Housing and Homeless Prevention**

- One hundred and four (104) individuals in 41 households were assisted through rapid rehousing programs operated by A New Leaf and Save the Family.

#### **Emergency Shelter and Transitional Housing**

- The City of Mesa provided funding for emergency shelter for the homeless through Chrysalis Shelter Services, Child Crisis Arizona, New Leaf, and CASS. Together these organizations provided shelter to 1,128 unduplicated clients during FY 16/17.

## CR-75 – Expenditures

### 11. Expenditures

#### 11a. ESG Expenditures for Homelessness Prevention

|   | Dollar Amount of Expenditures in Program Year |          |          |
|---|---|----------|----------|
|   | 2014  | 2015     | 2016     |
| Expenditures for Rental Assistance  | 0   | 0        | 0        |
| Expenditures for Housing Relocation and Stabilization Services - Financial Assistance | 0   | 0        | 0        |
| Expenditures for Housing Relocation & Stabilization Services - Services               | 0   | 0        | 0        |
| Expenditures for Homeless Prevention under Emergency Shelter Grants Program           | 0   | 0        | 0        |
| <b>Subtotal Homelessness Prevention</b>   | <b>0</b>                                      | <b>0</b> | <b>0</b> |

Table 25 – ESG Expenditures for Homelessness Prevention

#### 11b. ESG Expenditures for Rapid Re-Housing

|   | Dollar Amount of Expenditures in Program Year |               |               |
|---|---|---------------|---------------|
|   | 2014  | 2015          | 2016          |
| Expenditures for Rental Assistance  | 177,028                                       | 58,921        | 93,600        |
| Expenditures for Housing Relocation and Stabilization Services - Financial Assistance | 0   | 0             | 0             |
| Expenditures for Housing Relocation & Stabilization Services - Services               | 0   | 0             | 0             |
| Expenditures for Homeless Assistance under Emergency Shelter Grants Program           | 0   | 0             | 0             |
| <b>Subtotal Rapid Re-Housing</b>  | <b>177,028</b>                                | <b>58,921</b> | <b>93,600</b> |

Table 26 – ESG Expenditures for Rapid Re-Housing

#### 11c. ESG Expenditures for Emergency Shelter

|                    | Dollar Amount of Expenditures in Program Year |         |        |
|--------------------|---|---------|--------|
|                    | 2014  | 2015    | 2016   |
| Essential Services | 0   | 0       | 0      |
| Operations         | 108,551                                       | 120,500 | 78,236 |
| Renovation         | 0   | 0       | 0      |

|                 |                |                |               |
|-----------------|----------------|----------------|---------------|
| Major Rehab     | 0              | 0              | 0             |
| Conversion      | 0              | 0              | 0             |
| <b>Subtotal</b> | <b>108,551</b> | <b>120,500</b> | <b>78,236</b> |

Table 27 – ESG Expenditures for Emergency Shelter

#### 11d. Other Grant Expenditures

|                 | Dollar Amount of Expenditures in Program Year |        |        |
|-----------------|---|--------|--------|
|                 | 2014  | 2015   | 2016   |
| Street Outreach | 45,963  | 45,693 | 0      |
| HMIS            | 0   | 0      | 0      |
| Administration  | 12,786  | 11,404 | 21,599 |

Table 28 - Other Grant Expenditures

#### 11e. Total ESG Grant Funds

| Total ESG Funds Expended | 2014    | 2015    | 2016    |
|--------------------------|---------|---------|---------|
|                          | 344,328 | 236,518 | 193,435 |

Table 29 - Total ESG Funds Expended

#### 11f. Match Source

|                           | 2014           | 2015           | 2016           |
|---------------------------|----------------|----------------|----------------|
| Other Non-ESG HUD Funds   | 0              | 0              | 0              |
| Other Federal Funds       | 118,897        | 100,750        | 133,199        |
| State Government          | 0              | 0              | 0              |
| Local Government          | 118,897        | 100,750        | 133,199        |
| Private Funds             | 0              | 0              | 0              |
| Other                     | 0              | 0              | 0              |
| Fees                      | 0              | 0              | 0              |
| Program Income            | 0              | 0              | 0              |
| <b>Total Match Amount</b> | <b>237,794</b> | <b>201,500</b> | <b>266,398</b> |

Table 30 - Other Funds Expended on Eligible ESG Activities

**11g. Total**

| <b>Total Amount of Funds<br/>Expended on ESG<br/>Activities</b> | <b>2014</b> | <b>2015</b> | <b>2016</b> |
|---|-------------|-------------|-------------|
|   | 582,122     | 438,018     | 459,833     |

**Table 31 - Total Amount of Funds Expended on ESG Activities**

## Attachment

### CR-65 Data (eCart Attachment)



Mesa 2016 eCart  
Tool.xlsm