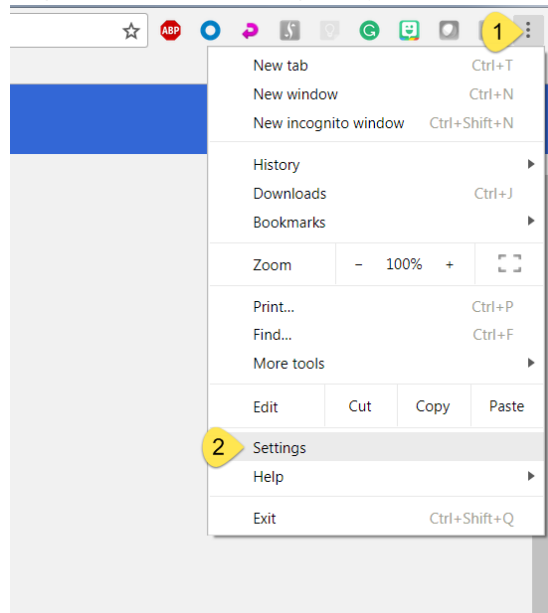


Anytime you're experiencing Chrome issues on ANY webpage, including Accela, any of the Mesa Maps pages, etc., one of the first things you can try to solve the problem is clearing out your Cache.

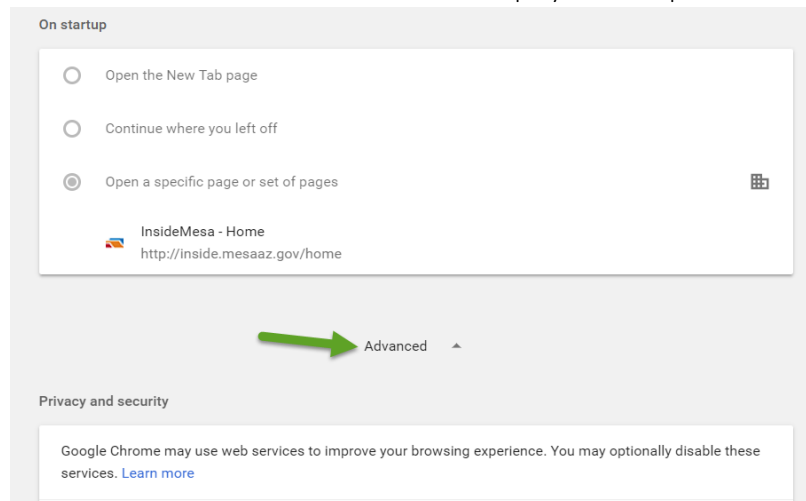
Here's how to do that in Chrome:

1. Get into the settings on Chrome by clicking on the three dots in the top right of your Chrome screen OR go to `chrome://settings/` in your address bar. Either will get you to the same place.



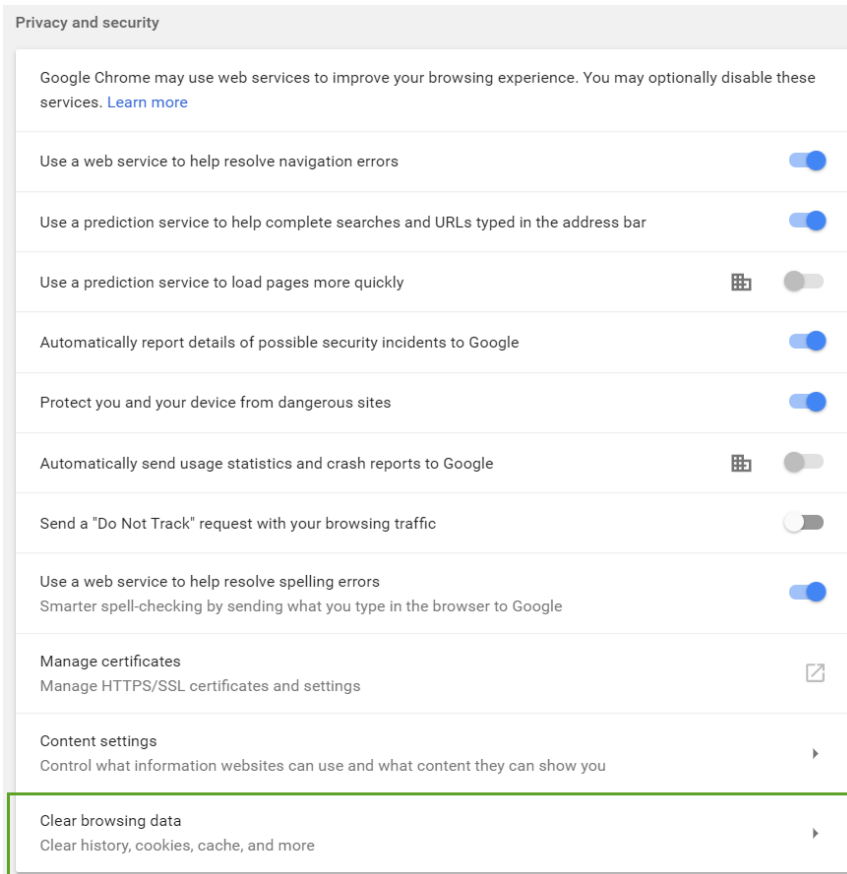
a.

2. Scroll to the bottom and click on Advanced so it displays those options



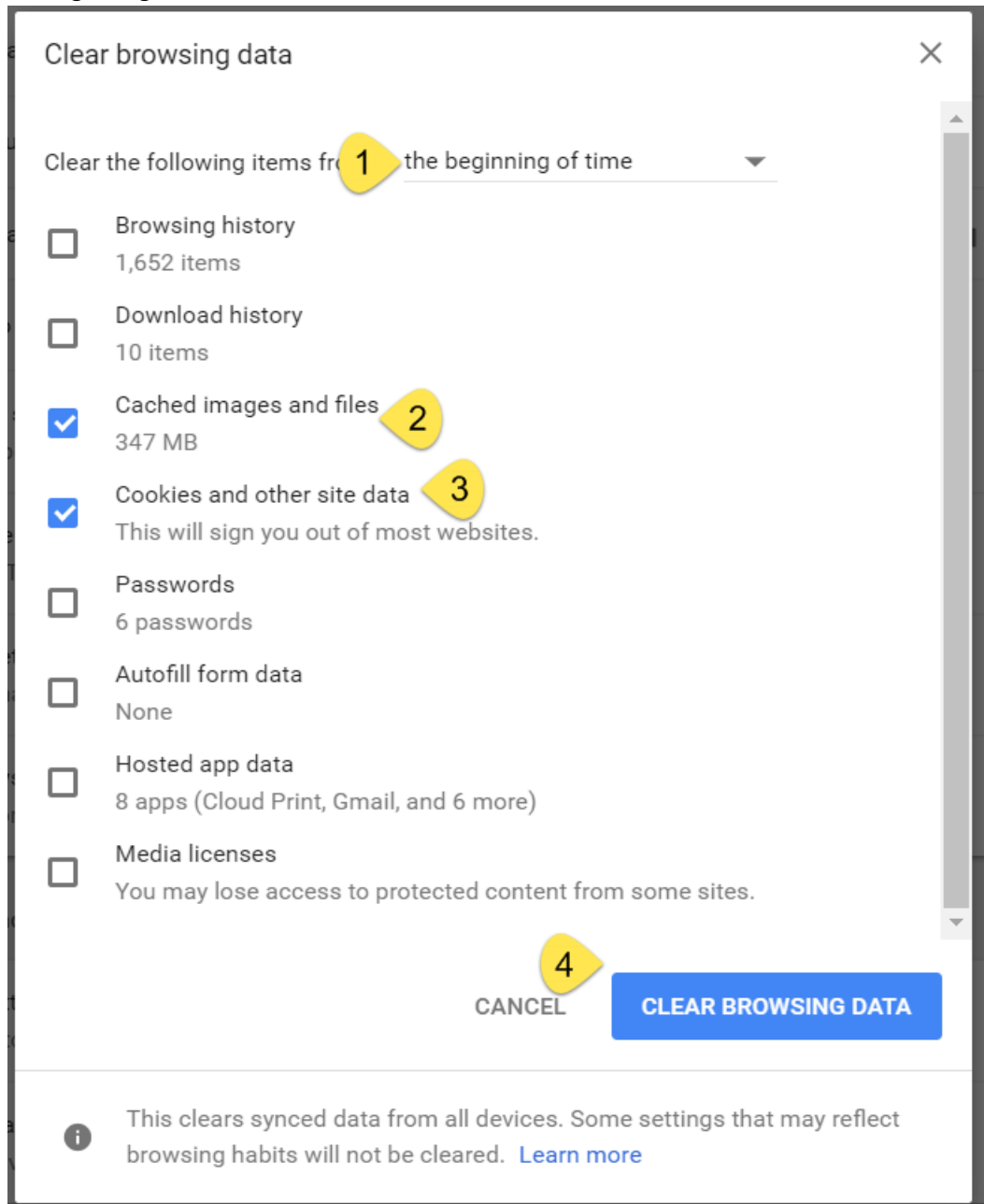
a.

3. Under “Privacy and Security” at the bottom, click on Clear Browsing Data



a.

4. You can select as many options as you like BUT if you're only interested in clearing out your Cache/Cookies, you can select just those two check boxes. It's also advisable to make sure you select "the beginning of time" for how far back to clear it.



- a.
5. Completely close your browser and try and go back to the website you were having issues with.