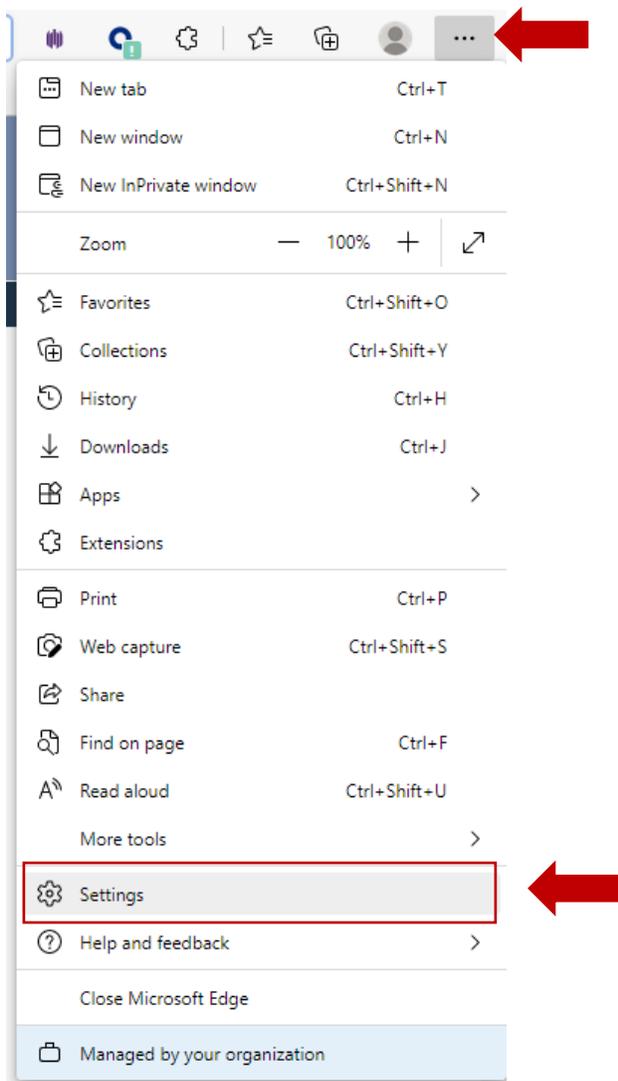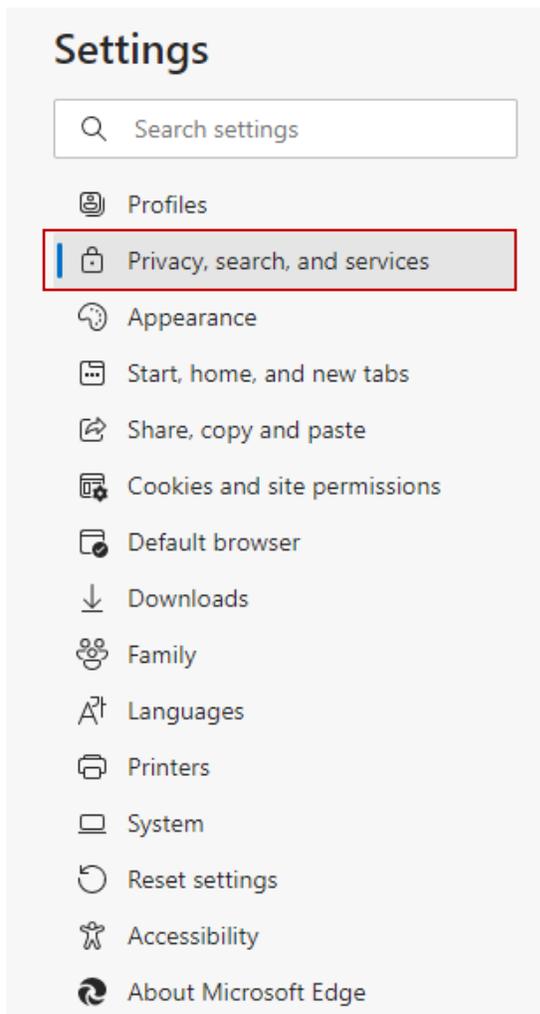# Clearing Cache/Cookies – Edge

Anytime you're experiencing Edge issues on Any webpage, including Accela, any of the Mesa Maps pages, etc., one of the first things you can try to solve the problem is clearing out your Cache.
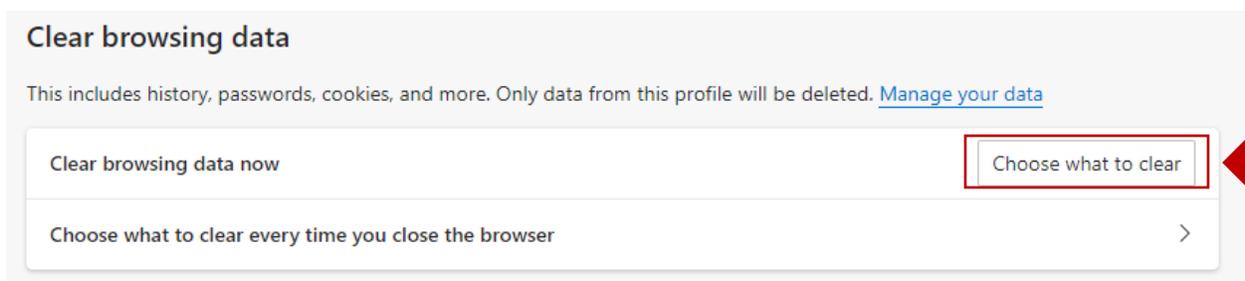
Here's how to do that in Edge:

- Get into the settings by clicking on the three dots in the top right of your Edge screen

- Click on the **_Privacy, search, and services_** option in the left-hand navigation menu

- Scroll down to the *Clear browsing data* section and click **"Choose what to clear"**

You can select as many options as you like, BUT if you're only interested in clearing out your Cache/Cookies, only select those two check boxes. It's also advisable to make sure you select the **"All time"** option under *Time Range* for how far back to clear it.

- Once your selections have been made, click "**Clear Now"**

■ Make sure to completely close your browser before attempting to go back to the website you were having issues with.