

City of Mesa Housing Authority

200 S Center St, Building 1
Lobby Hours: 7:30 am – 5 pm

MAILING ADDRESS

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mesaaz.gov/housing

July 2022

Housing Updates

Waitlist is opening!

We will soon be accepting pre-applications for the Housing Choice Voucher Program (Section 8). This will be an online pre-application process. The pre-application is available in English and Spanish. Alternate formats of the pre-application are available for those who require special assistance. All applicants are subject to regulations and policies governing City of Mesa Housing Authority.

Who can apply: All families and individuals may apply.

How to apply: Pre-applications will be accepted online beginning Wednesday, August 17, 2022, at 10 am Arizona Standard Time THROUGH August 30, 2022, at 5 pm Arizona Standard Time.

Complete the pre-application online at www.mesaaz.gov/hcvwaitlist

The deadline to complete the pre-application is August 30, 2022, by 5 pm Arizona Standard Time.

Special Inspections/Complaints

A reminder to our landlords and tenants on how our Tenant Complaint/Special Inspection process works. Currently we receive complaints from tenants that are contacting their Housing Specialist, relaying what the landlord is not doing about repairs with no proof of having contacted your Landlord.

The proper way is to **contact your landlord FIRST.** (*We must give landlords an opportunity and due diligence to mitigate repairs BEFORE contacting the Housing Authority.*) Make sure to keep documentation that you have contacted your landlord (ex. screenshots of texts, copies of emails, photos, videos, etc.).

If a Landlord is not completing repairs/work order requests in a reasonable time under the [Landlord Tenant Act](#), contact your Housing Specialist with your documentation. They will forward it to the Housing Inspector to schedule a Complaint/ Special Inspection.

We are in this together: Mesa Housing Authority, Landlords, and tenants. These are best practices used to ensure your units are ALWAYS in decent and safe and sanitary conditions. For details on what are standard requirements, read HUD's [A Good Place to Live](#).

EXCEPTIONS to this process would be:

- No or inoperable air conditioning
- No heat source
- No water
- Inoperable appliances (refrigerator, stove)



Summer Electric Assistance (SEA) Program

SEA provides Mesa electric utility customers with limited short-term assistance for their electric bills during July, August, and September. SRP customers are not eligible to participate in this program.

How do I qualify and apply?

- You must live in the City of Mesa's Electric Service Area.
- Your Mesa utility bill account must be in your name.
- You must be a full-time permanent resident at the dwelling where service is supplied.
- Your annual household income cannot exceed \$27,000 per year.

For details about this program and to fill out an application, visit <https://mesaaz.gov/SEA>.

Housing Specialists

Program	Housing Specialist	Phone	Email
Last name A-Fa	Tracy Armenta	480-644-3563	tracy.armenta@mesaaz.gov
Last name Fe-K	Korry Mahoney	480-644-3312	korrine.mahoney@mesaaz.gov
Last name L-Re	Sherry Lamb	480-644-3547	sherry.lamb@mesaaz.gov
Last name Ri-Z	Alana Centeno	480-644-3029	alana.centeno@mesaaz.gov
Emergency Housing Vouchers	Lisa Flores	480-644-3049	lisa.flores@mesaaz.gov
Project-Based Voucher, VASH	Susan Ponce	480-644-3946	susan.ponce@mesaaz.gov
Family Self-Sufficiency	Diana "Dee" Irizarry	480-644-3540	diana.irizarry@mesaaz.gov
Waiting List	Luis Montenegro	480-644-5831	luis.montenegro@mesaaz.gov
Incoming Portability, Home Owners, and Shelter+Care	Jessica Morales	480-644-6536	portability@mesaaz.gov
Senior Housing Specialist	Christine Delmastro	480-644-5602	christine.delmastro@mesaaz.gov
Interim Senior Housing Specialist	Maribel Flores	480-644-5604	maribel.flores@mesaaz.gov
Housing Administrator	Rosario Beltran-Joshi	480-644-3539	rosario.beltran@mesaaz.gov

VASH and Project-Based Voucher clients

After 7 years of dedicated service Diana McGregory will be retiring from the City of Mesa Housing Department. Diana has been an integral part of the Housing Department and we will miss her. We are happy to announce that Susan Ponce is the new Housing Specialist that will be taking over Ms. McGregory's caseload.

Your Story Matters!

If you have an achievement or accomplishment that you would like to share, we would love to hear from you!

Send your story to Rosario Beltran via email at rosario.beltran@mesaaz.gov