# DIMES INSTRUCTIONS: SCHEDULE AN INSPECTION

CITY OF MESA
DEVELOPMENT SERVICES DEPARTMENT



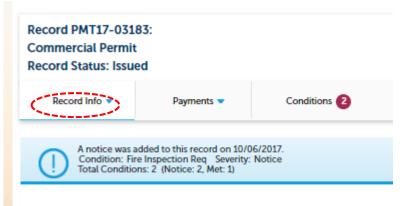
NAVIGATE TO DIMES WEBPAGE: <u>HTTPS://ACA-PROD.ACCELA.COM/MESA/DEFAULT.ASPX</u>

### **CLICK TO SCHEDULE AN INSPECTION ONLINE THROUGH DIMES**

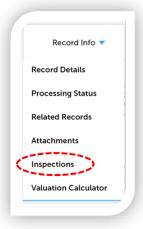
- 1) Click "Schedule Inspection" from **DIMES** Dashboard
- 2) Login to DIMES
- 3) On the Dashboard Page, Under Permits, Click Blue Hyperlink to the Permit:



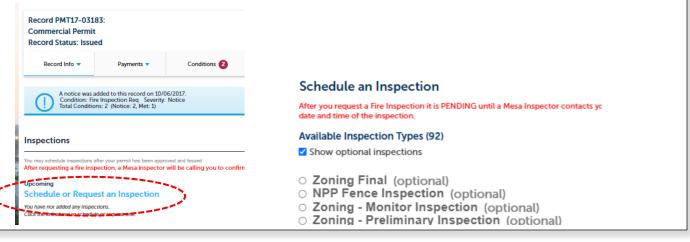
4) The Permit will Populate, Click blue arrow beside 'Record Info':



5) Select 'Inspections':



6) Click the blue hyperlink 'Schedule or Request an Inspection' then select the inspection:



#### SCHEDULE AN INSPECTION VIA TEXT

#### **TEXT (SMS)**

To schedule, reschedule or cancel an inspection by text, send a text message to 480-644-2428. In the message, enter only the inspection type (**S** = Schedule; **RS** = Reschedule; **C** = Cancel), **permit number**, three-digit **inspection code** (see table on page 3), and **inspection date** in one of the following formats.

To schedule:

S PMT22-XXXXX 105 06/08/2022

To reschedule (original scheduled date and the rescheduled date is required):

RS PMT22-XXXXX 105 06/08/2022 06/14/2022

To cancel:

C PMT22-XXXXX 105 06/08/2022

## SCHEDULE AN INSPECTION VIA AUTOMATED PHONE SYSTEM / INTEGRATED VOICE RESPONSE SYSTEM (IVR)

CALL 480-644-2428

**CHOOSE**: 1 - ENGLISH

2 - SPANISH

**ENTER PERMIT NUMBER, PRESS 1 TO CONFIRM** 

**CHOOSE:** 1 TO SCHEDULE AN INSPECTION

2 TO RESCHEDULE AN INSPECTION 3 TO CANCEL AN INSPECTION

**CHOOSE:** 1 TO ENTER 3 DIGIT CODE FROM THE TABLE OF INSPECTION CODES

2 TO HEAR LIST OF ALL INSPECTION TYPES

Automated phone system for scheduling is available 24 hours a day. Inspections will be scheduled for the next business day (Mon-Fri).

#### **REMINDER!!**

A PERMIT BECOMES VOID IF NO WORK & INSPECTION(S) HAVE BEEN CONDUCTED WITHIN 180 DAYS. FEES APPLY TO REACTIVATE PERMIT(S). UTILITY METER SET AFTER FINAL INSPECTION (480) 644-2221.

CITY OF MESA INSPECTION CODES FOR TEXT AND IVR SCHEDULING						
PRE-SLAB	FOOTING	FRAMING & ROUGH-IN	FIRE	FINAL	MOBILE HOME	MISC.
COPPER U/F	FOOTING	STRAP & SHEAR	FIRE U/G	BUILDING FINAL	RV COMPLIANCE	POOL PRE- GUNITE
205	105	305	605	405	505	705
PLUMBING U/G	BUILDING SETBACKS	FRAME	FIRE OVERHEAD	PLUMBING FINAL	MOBILE HOME SET	POOL BARRIER
210	110	310	610	410	510	710
SEWER LINE	UFER GROUND	PLUMBING R/I	FIRE ALARM	ELECTRICAL FINAL	MOBILE HOME SKIRT	POOL FINAL
215	115	315	615	415	515	715
WATER LINE	STEM WALL	ELECTRICAL R/I	GATE TEST	MECHANICAL FINAL	MOBILE HOME FINAL	ENGINEERING FINAL
220	120	320	620	420	520	820
BASEMENT U/G	PRE-SLAB FOOTING	MECHANICAL R/I	HOOD TEST	GAS PIPE FINAL	AWNING	ZONING TEMP FENCE
225	125	325	625	425	525	20
ELECTRICAL U/G	BASEMENT FOOTING	GAS R/I	FIRE FINAL	CERTIFICATE OF OCCUPANCY	RV SET & FINAL	ZONING FINAL
230	130	330	630	430	530	10
GAS U/G	BASEMENT WALL	GAS PRESSURE		TEMP ELECTRIC	AZ ROOM FINAL	
235	135	335		435	535	
	Masonry Grout	ABOVE CEILING		TEMPORARY C OF O		
	140	340		440		
		DRYWALL		CERTIFICATE OF		
		SHEAR		COMPLETION		
		345		445		
		DRYWALL FIRE		ENERGY		
		ASSEMBLY		FINAL		
		350		455		
		FLAT ROOF		SIGN FINAL		
		355		460		
		INSULATION				
		360				