City of Mesa FY 2023/24 Utility Fund Forecast and Rates Recommendations

Audit, Finance & Enterprise Committee September 7, 2023

Presented by:

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Christopher Hassert – Water Resources Director
Scott Bouchie – Energy Resources Director
Sheri Collins – Solid Waste Director

Utility Operations

- Each utility is operated as a separate business center but treated as one fund
- Reserve balance provides a safety net for unforeseen conditions
- Reserve balance can be used to smooth rate adjustments year-to-year

Financial Principles



BALANCE NET SOURCES AND USES



20% OR HIGHER RESERVE FUND BALANCE



RATE ADJUSTMENTS
THAT ARE PREDICTABLE
AND SMOOTHED
THROUGHOUT THE
FORECAST



EQUITY BETWEEN
RESIDENTIAL AND NONRESIDENTIAL RATES



AFFORDABLE UTILITY SERVICES

Utility Fund Forecast

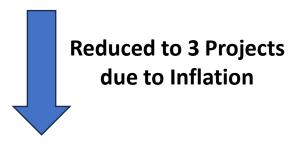
Utility Fund: Historical Net Sources and Uses

| *As a % of Next Fiscal Year's Expenditures | | | | | Dollars in Th | ousands |
|--|-----------|-----------|-----------|-----------|---------------|------------|
| Ending Reserve Balance Percent* | 31.3% | 34.9% | 35.1% | 33.9% | 31.1% | 26.1% |
| Ending Reserve Balance | \$111,749 | \$132,613 | \$136,773 | \$151,261 | \$144,572 | \$131,418 |
| Beginning Reserve Balance | \$92,728 | \$111,749 | \$132,613 | \$136,773 | \$151,261 | \$144,572 |
| TOTAL NET SOURCES AND USES | \$19,021 | \$20,864 | \$4,161 | \$14,488 | (\$6,690) | (\$13,154) |
| NON-UTILITIES* | (\$4,118) | (\$3,619) | (\$4,452) | \$0 | \$0 | \$0 |
| Subtotal: Utilities | \$23,139 | \$24,483 | \$8,613 | \$14,488 | (\$6,690) | (\$13,154) |
| DISTRICT COOLING | \$435 | \$391 | \$417 | (\$68) | (\$495) | (\$46) |
| NATURAL GAS | \$2,805 | \$6,265 | \$5,034 | (\$2,385) | (\$514) | \$2,153 |
| ELECTRIC | \$2,651 | \$2,030 | \$1,819 | \$791 | \$1,806 | \$664 |
| SOLID WASTE | \$2,645 | \$1,755 | \$1,534 | \$5,612 | (\$4,764) | (\$4,455) |
| WASTEWATER | \$2,380 | \$11,808 | \$2,916 | (\$8,878) | (\$5,311) | (\$8,080) |
| WATER | \$12,223 | \$2,234 | (\$3,107) | \$19,416 | \$2,588 | (\$3,391) |
| NET SOURCES AND USES | Actuals | Actuals | Actuals | Actuals | Actuals | Estimate |
| | FY 17/18 | FY 18/19 | FY 19/20 | FY 20/21 | FY 21/22 | FY 22/23 |

^{*}Non-Utilities includes Convention Center, Cubs/Sloan Park, Hohokam, and Golf Course

Impacts of Inflation

| Major Utility Projects | Fall 2021 Estimate |
|---|--------------------|
| AMI, Reuse Pipeline, Signal Butte Expansion, and East Mesa Interconnect | \$312M |



| Major Utility Projects | Current Estimate |
|-----------------------------------|------------------|
| AMI, Reuse Pipeline, Signal Butte | \$384M |
| Expansion | |

Utility Fund Forecast: FY 23/24 Recommended Rate Adjustments

| | Balanced Net S&U |
|-----------|------------------------|
| * | 20% Fund Balance |
| | Smoothed Adjustments |
| \bigvee | Equity Res. & Non-Res. |
| | Affordable Services |

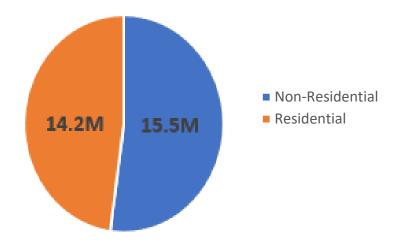
| As of 08/22/2023 | FY 22/23 Estimate | FY 23/24 Projected | FY 24/25 Forecast | FY 25/26 Forecast | FY 26/27 Forecast | FY 27/28 Forecast | FY 28/29 Forecast |
|---|----------------------|-----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| WATER | (\$3,390,539) | (\$1,213,825) | \$824,968 | (\$3,833,608) | (\$4,807,613) | (\$3,780,714) | (\$3,245,833) |
| WASTEWATER | (\$8,080,027) | (\$13,986,661) | (\$9,991,982) | (\$7,046,469) | (\$3,175,824) | \$2,203,698 | \$877,990 |
| SOLID WASTE | (\$4,455,062) | (\$7,390,204) | \$678,671 | \$1,192,198 | \$1,479,784 | (\$239,847) | \$3,023,019 |
| ELECTRIC | \$664,095 | (\$1,990,443) | (\$718,719) | (\$842,119) | (\$558,839) | (\$714,081) | (\$1,361,963) |
| NATURAL GAS | \$2,153,284 | (\$9,107,075) | (\$3,995,031) | (\$3,367,616) | (\$2,638,632) | (\$2,496,126) | \$863,070 |
| DISTRICT COOLING | (\$45,576) | (\$298,342) | (\$461,410) | (\$132,520) | (\$104,958) | (\$114,287) | (\$111,479) |
| TOTAL NET SOURCES AND USES | (\$13,153,827) | (\$33,986,550) | (\$13,663,502) | (\$14,030,134) | (\$9,806,082) | (\$5,141,357) | \$44,803 |
| Beginning Reserve Balance | \$144,571,686 | \$131,417,859 | \$97,431,309 | \$83,767,807 | \$69,737,673 | \$59,931,590 | \$54,790,233 |
| Ending Reserve Balance | \$131,417,859 | \$97,431,309 | \$83,767,807 | \$69,737,673 | \$59,931,590 | \$54,790,233 | \$54,835,037 |
| Ending Reserve Balance Percent* *As a % of Next Fiscal Year's Expenditures | 26.1% | 18.9% | 15.6% | 12.0% | 10.3% | 9.2% | 9.0% |

Water

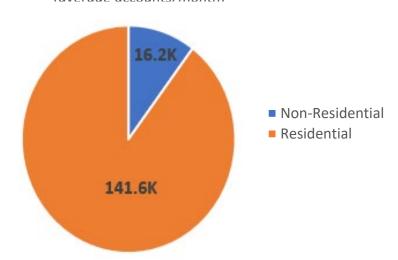
Customer Profile







FY 22/23 Accounts by Customer Type (average accounts/month)



Increasing Costs/Pressures on the Utility

Increases from FY 22/23 to FY 23/24



Operating Expenditures

| Water Commodity Costs | +\$3.8M |
|---|---------|
| Personnel | +\$1.8M |
| | • |

• Treatment Plant Power Costs +\$0.8M

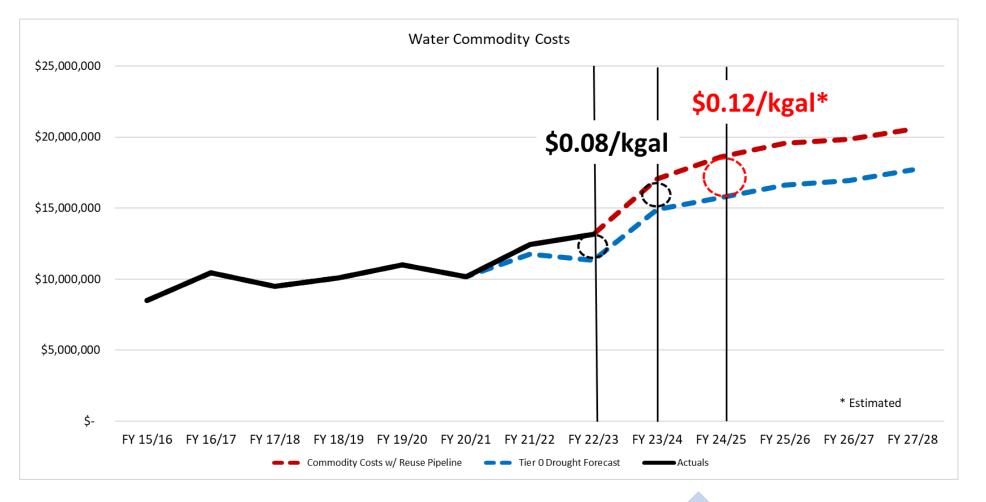
• Treatment Plant Chemical Costs +\$0.6M

• Total <u>+\$7.0M</u>

• Debt Service +\$2.9M

Staff recommends no change to the Drought Commodity Charge for FY 23/24





Water Rate Proposal/Typical Customer

| 2023 | 2024 (Proposed) |
|------|-----------------|
|------|-----------------|

| Residential 6kgals | \$40.50/mo. | Service Charge Usage Charge Drought Commodity Charge \$41.70/mo. (\$1.20/mo.) | 3.00%* 3.00%* \$0.08/kgal*** |
|--------------------------------------|--------------|---|-------------------------------------|
| Commercial (General) 9kgals | \$57.76/mo. | Service Charge Usage Charge Drought Commodity Charge \$59.97/mo. (\$2.21/mo.) | 3.00%* 5.00%* \$0.08/kgal*** |
| Commercial (Landscape) 34kgals | \$160.43/mo. | Service Charge Usage Charge Drought Commodity Charge \$170.74/mo. (\$10.31/mo.) | 3.00%* 7.50%** \$0.08/kgal*** |

^{*} Less than forecast for 2024 during the previous rate cycle.

Typical (Median) Customer (in kgal)

| | FY 22/23 |
|-------------------------------|----------|
| Residential | 6 |
| Interdepartmental - Landscape | 7 |
| Interdepartmental - General | 9 |
| Commercial – General | 9 |
| Multi-unit – General | 21 |
| Schools (PA) – General | 33 |
| Commercial - Landscape | 34 |
| Multi-unit – Landscape | 53 |
| Schools (PA) – Landscape | 83 |
| | |

^{**} Same as forecast for 2024 during the previous rate cycle.

^{***} No change from the previous rate cycle.

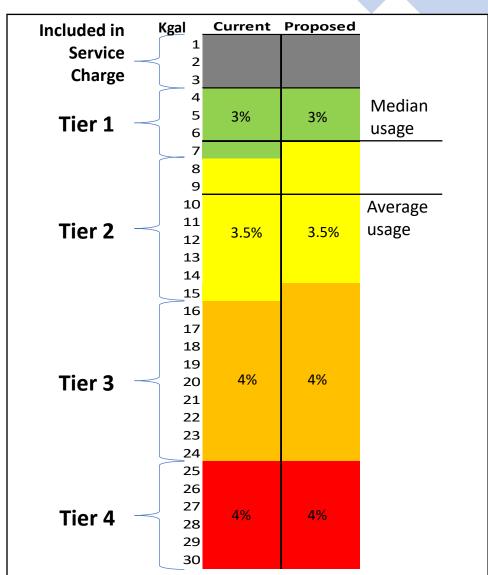
Additional Conservation Measures

Residential Usage Tiers

- Lower the thresholds of tiers 1 and 2 by 1kgal each
 - From 7kgal to 6kgal and 15kgal to 14kgal, respectively
- Progressive increases to the upper tiers
 - 2 (3.50%)
 - 3 (4.00%), and
 - 4 (4.00%)

Non-Residential Landscape

• Increase excess water surcharge 7.50%



Wastewater

Increasing Costs/Pressures on the Utility

Increases from FY 22/23 to FY 23/24



Operating Expenditures

| • Total | +\$1.1M |
|--|---------|
| Treatment Plant Chemical Costs | +\$0.2M |
| Treatment Plant Power Costs | +\$0.4M |
| Personnel | +\$0.5M |

• Debt Service +\$4.2N

Wastewater Rate Proposal/Typical Customer



| | 2023 | 2024 (Proposed) |
|----------------------|-------------|--|
| Residential 4kgal | \$24.93/mo. | Service Charge 4.75%** Usage Charge 4.75%** \$26.11/mo. (\$1.18/mo.) |
| Commercial 9kgal | \$49.90/mo. | Service Charge 5.00%** Usage Charge 5.00%** \$52.38/mo. (\$2.48/mo.) |

^{**} Same as forecast for 2024 during the previous rate cycle.

Other Rate and Fee Recommendations





- 6% increase to all other Non-residential (General) Water customers to create equity with Residential usage (tier 2)
 - Includes multi-unit, public authority, and hydrant usage
- 10% increase to Interdepartmental Water
 - Plan to be at residential usage tier 1 by 2026
- 12% increase to Large Commercial/Industrial Water usage
- Utility service request fees updated for the first time in 7 years
 - Updated to reflect CPI or "time and material"
 - Includes utility "turn-on" call-outs, meter installation, and late fees

Energy Resources

Overview

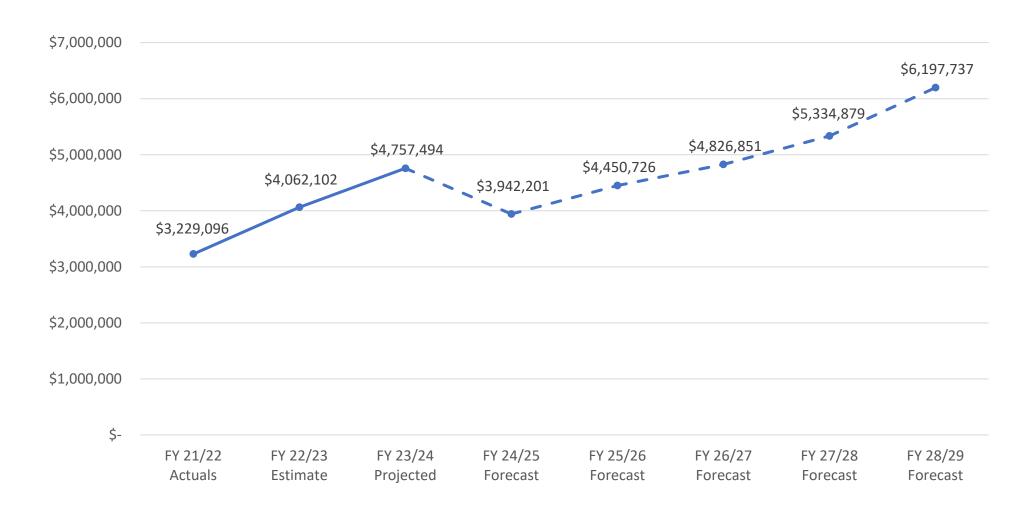
- Upward Rate Pressure:
 - High power supply costs
 - ARPA funds fully expended by Fall 2023
 - Increasing debt service
- Pursue rate competitiveness with surrounding utilities
 - Transition to modern rate structures
 - Encourage electric peak power resource conservation
 - Seek to balance rate increases among customer sizes

Electric

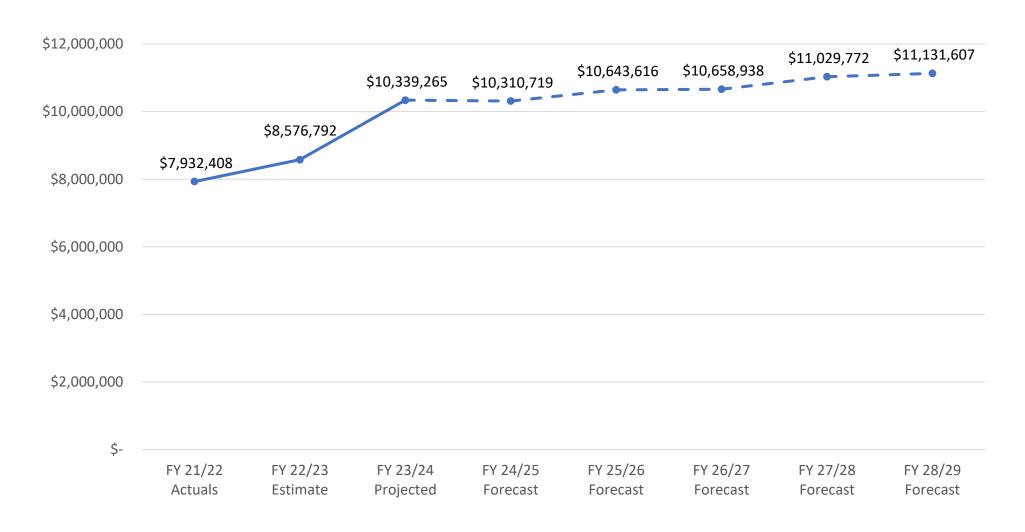
Increasing Costs/Pressures on the Electric Utility

- Operating Budget
 - Higher than normal inflation on commodities and other services
 - Personal services increases
- Debt Service
 - Meeting growth demands in Downtown
 - Multi-department projects (Broadway Rd)
 - Reliability/Generation projects
 - Generation Solar, Microgrid
 - 69 kV Looping and AMI

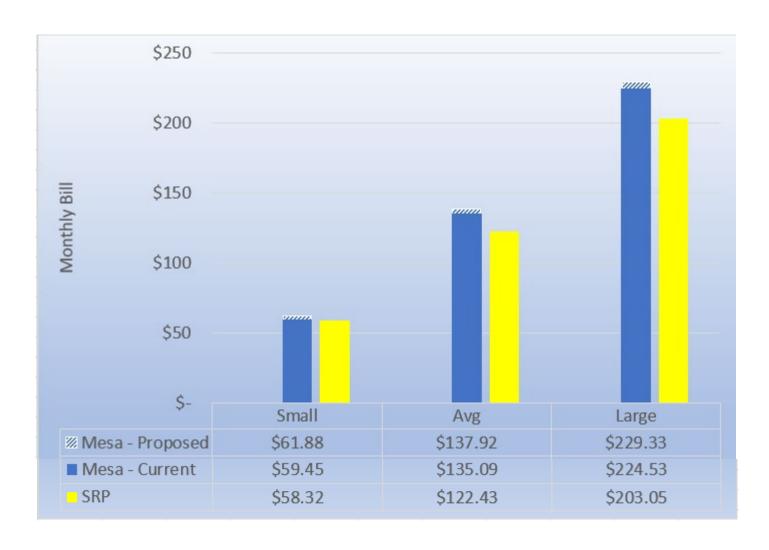
Increasing Debt Service Costs on the Electric Utility



Increasing Operating Costs on the Electric Utility



Residential Electric Bill Comparison

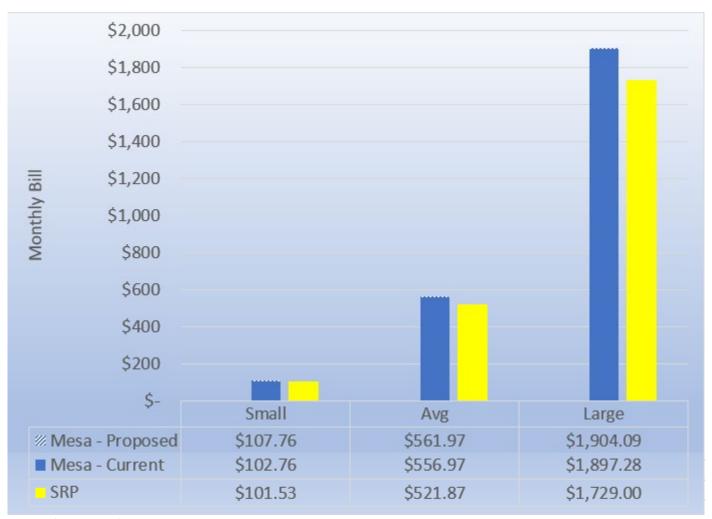


^{*}SRP amount includes proposed November rate increase

Proposed Residential Electric Rates

| COMPONENT | CURRENT | PROPOSED | |
|----------------------------------|--|--|--|
| SYSTEM SERVICE CHARGE | \$14.50 | \$16.75 | |
| USAGE CHARGE SUMMER per kWh | Tier 1 - \$0.05231 Tier 2 - \$0.04822 | Tier 1 - \$0.05231 Tier 2 - \$0.05027 | |
| USAGE CHARGE WINTER per kWh | Tier 1 - \$0.04151 Tier 2 - \$0.01800 | Tier 1 - \$0.04317 Tier 2 - \$0.02502 | |
| MONTHLY BILL (Average Customers) | \$135.09 | \$137.92 | |
| | (effective increase 2.1% or \$2.83/mo.) | | |

Commercial Electric Bill Comparison



^{*}SRP amount includes proposed November rate increase

Proposed Commercial Electric Rates

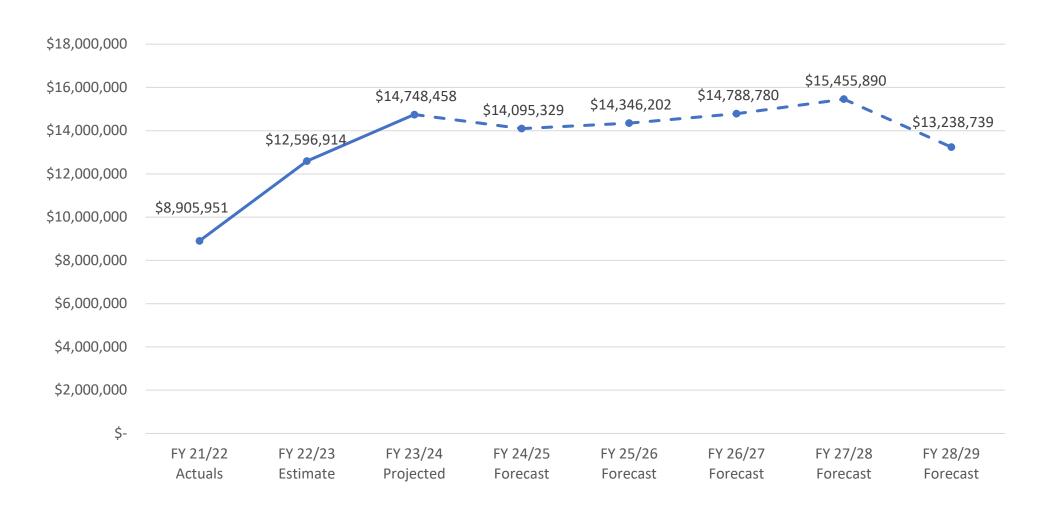
| COMPONENT | CURRENT | PROPOSED |
|----------------------------------|--|---|
| SYSTEM SERVICE CHARGE | Single Phase - \$9.72 Three Phase - \$15.74 | Single Phase - \$14.72 Three Phase - \$20.74 |
| USAGE CHARGE SUMMER per kWh | Tier 2 - \$0.04331 | Tier 2 - \$0.04591 |
| USAGE CHARGE WINTER per kWh | Tier 2 - \$0.03877 | Tier 2 - \$0.03915 |
| MONTHLY BILL (Average Customers) | \$556.97 | \$561.97 |
| | (effective increase 0.9% or \$5.00/mo.) | |

Gas

Increasing Costs/Pressures on the Gas Utility

- Operating Budget
 - Higher than normal inflation on commodities, services, and contracts
 - Personal services increases
- Debt Service
 - Meeting growth demands in Magma service territory
 - New Gate Station
 - Gantzel Rd
 - Quarter Section Renewal Projects
 - AMI

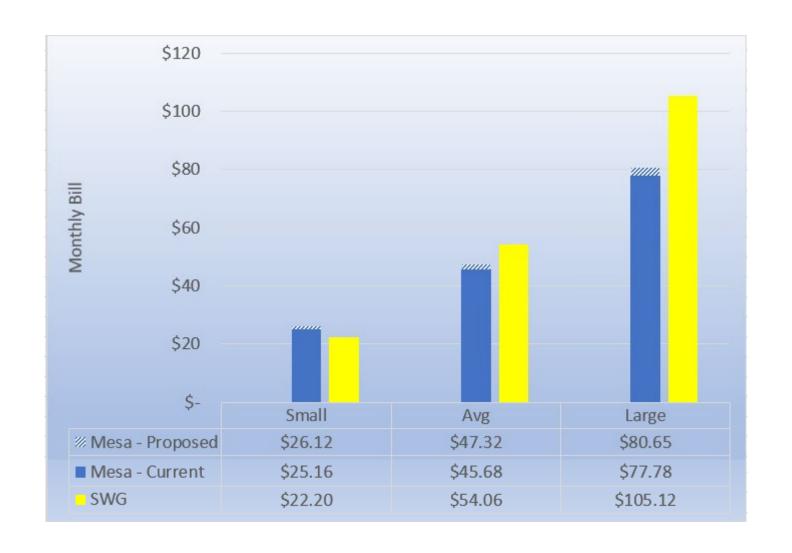
Increasing Debt Service Costs on the Gas Utility



Increasing Operating Costs on the Gas Utility



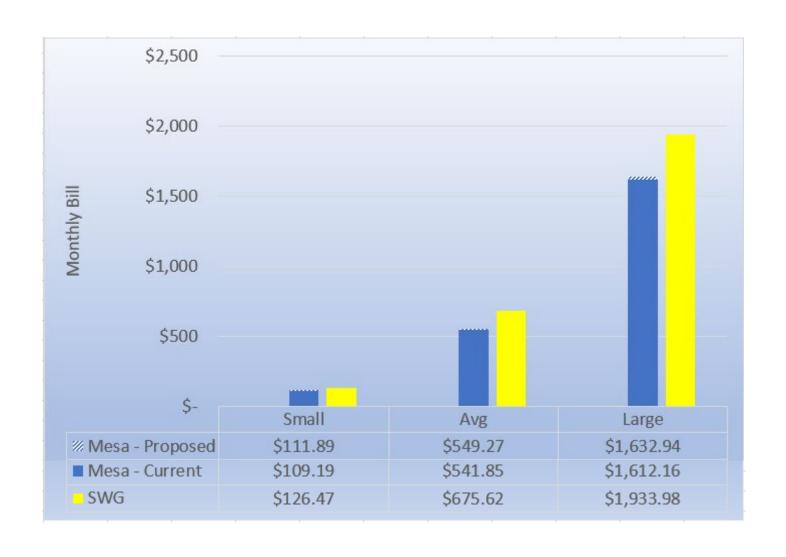
Residential Gas Bill Comparison



Proposed Residential Gas Rates

| COMPONENT | CURRENT | PROPOSED |
|-------------------------------------|---|--|
| SYSTEM SERVICE CHARGE SUMMER WINTER | \$16.56 \$19.49 | \$17.31 \$20.24 |
| USAGE CHARGE SUMMER per therm | Tier 1 - \$0.6685 Tier 2 - \$0.2884 | Tier 1 - \$0.7019 Tier 2 - \$0.3202 |
| USAGE CHARGE WINTER per therm | Tier 1 - \$0.6685 Tier 2 - \$0.6557 | Tier 1 - \$0.7019 Tier 2 - \$0.7019 |
| MONTHLY BILL (Average Customers) | \$45.68 | \$47.32 |
| | (effective increase 3.6% or \$1.64/mo.) | |

Commercial Gas Bill Comparison



Proposed Commercial Gas Rates

| COMPONENT | CURRENT | PROPOSED |
|-------------------------------------|---|--|
| SYSTEM SERVICE CHARGE SUMMER WINTER | \$39.66 \$49.34 | \$41.66 \$51.34 |
| USAGE CHARGE SUMMER per therm | Tier 1 - \$0.5333 Tier 2 - \$0.3359 | Tier 1 - \$0.5439 Tier 2 - \$0.3493 |
| USAGE CHARGE WINTER per therm | Tier 1 - \$0.5775 Tier 2 - \$0.4852 | Tier 1 - \$0.5891 Tier 2 - \$0.5046 |
| MONTHLY BILL (Average Customers) | \$541.85 | \$549.27 |
| | (effective increase 1.4% or \$7.42/mo.) | |

Other Changes

- Adjustment of utility service fees
- Revision of outdated electric utility rules and regulations
- Customer Optional Renewable Energy Program Opening enrollment period

Solid Waste

Increasing Cost Pressures On The Utilities



Personal Services - \$1.0M

- Market Adjustment/Step Pay increases

- 5 positions added



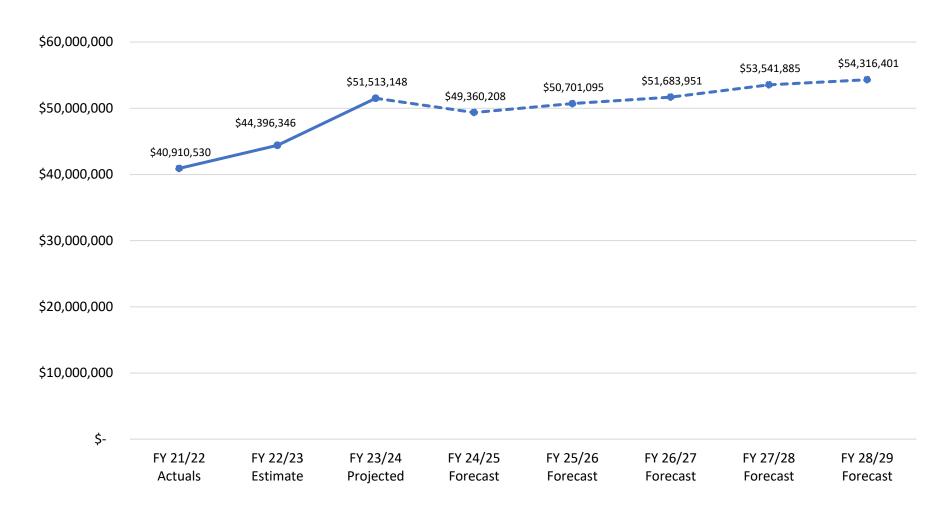
Disposal Fees - \$900k

- CPI Western Region



Fleet Costs - \$1.8M

Increasing Operating Costs on Solid Waste



Solid Waste Residential Rate Recommendation

| | CURRENT | PROPOSED INCREASE | PROPOSED TOTAL |
|------------------------|---------|----------------------|-------------------|
| 90-gallon Trash Barrel | \$30.52 | \$0.92 | \$31.44 |

| COMPARISON TO OTHER CITIES | |
|----------------------------|---------|
| Phoenix | \$35.17 |
| Mesa | \$31.44 |
| Tempe | \$30.32 |



Commercial Front Load Trash Recommendations

- Increase base rate by 5.0%
 - 6-yard bin increase from \$109.24 to \$114.80
- Increase fee for out-of-zone collection from \$20.00 to \$25.00
- Decrease multi-day discount from 15% to 10%
- Increase additional weight charge by 8.9%
 - 12 customers
- Increase compactor base rate by \$16.25 for 6 yard
 - 2 customers



Commercial Front Load Cardboard Recommendations

• 6-yard bin increase from \$73.22 to \$97.38



Commercial Roll Off Recommendations

- Increase tonnage rate to follow landfill increase
 - Increase trash tonnage rate from \$37.44 to \$42.20
 - Increase green waste tonnage rate from \$44.35 to \$49.90
- Increase set fee by \$10.50
 - Increase from \$139.50 to \$150.00



Commercial Roll Off Recommendations

- \$25.54 increase for a one-time trash customer
 - 30-yard box increase from \$394.82 to \$420.36

- \$28.13 increase for a one-time green waste customer
 - 30-yard box increase from \$415.55 to \$443.68



Utility Fund Forecast Review

Utility Fund Forecast: FY 23/24 Recommended Rate Adjustments

| As of 08/22/2023 | FY 22/23 Estimate | FY 23/24 Budget | FY 23/24 Projected |
|---|----------------------|--------------------|-----------------------|
| TOTAL NET SOURCES AND USES | (\$13,153,827) | (\$31,877,914) | (\$33,986,550) |
| Beginning Reserve Balance | \$144,571,686 | \$124,757,696 | \$131,417,859 |
| Ending Reserve Balance | \$131,417,859 | \$92,879,782 | \$97,431,309 |
| Ending Reserve Balance Percent* *As a % of Next Fiscal Year's Expenditures | 26.1% | 18.7% | 18.9% |
| WATER Residential (Tier 1 usage) | 2.75% | 3.50% | 3.00% |
| WATER Commercial (usage) | 5.50% | 5.50% | 5.00% |
| WASTEWATER Residential | 4.25% | 4.75% | 4.75% |
| WASTEWATER Non-Residential | 4.50% | 5.00% | 5.00% |
| SOLID WASTE Residential | 2.00% | 3.00% | 3.00% |
| SOLID WASTE Commercial | 4.50% | 3.00% | 7.50% |
| SOLID WASTE Rolloff | 7.75% | 3.00% | 6.50% |
| ELECTRIC Residential - svc charge | \$0.00 | \$2.50 | \$2.25 |
| ELECTRIC Non-Residential - svc charge | \$0.00 | \$2.50 | \$5.00 |
| GAS Residential - svc charge | \$0.75 | \$0.75 | \$0.75 |
| GAS Non-Residential - svc charge | \$2.00 | \$2.00 | \$2.00 |

Non-Residential Water Usage Rate Proposal

| General Usage | Proposed |
|---------------------------------------|----------|
| Commercial – General | 5% |
| Large Commercial/Industrial – General | 12% |
| Other Non-Residential – General* | 6% |
| Excess Surcharge – General | 6.5% |

| Landscape Usage | Proposed |
|-----------------------------------|----------|
| Non-Residential (All) – Landscape | 7.5% |
| Excess Surcharge – Landscape | 7.5% |

^{*}Includes multi-unit, public authority, etc.

Schedule for FY 2023/24 Utility Rates Adjustment Recommendation

Sept 28 – City Council Discussion of Utility Rates

Oct 2 — City Council Action on Notice of Intent

Nov 20 – Introduce Utility Rate Ordinances

Dec 4 – City Council Action on Utility Rates

Feb 1 – Effective date for Utility Rate changes

